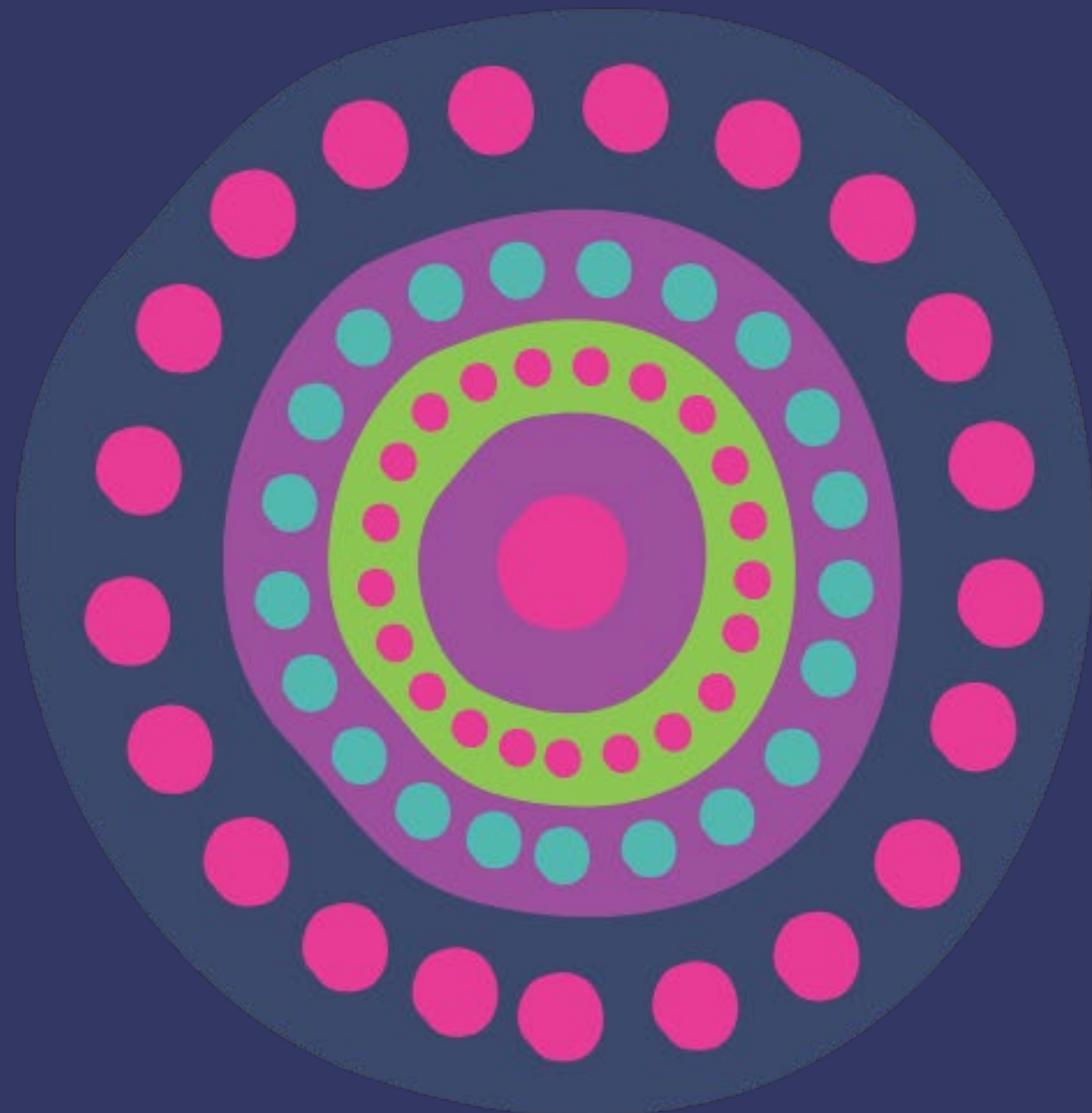




Roseberry *old*

A STRONG, *VIBRANT*, COMPASSIONATE COMMUNITY



Roseberry Qld acknowledge the Traditional Custodians of the land on which we work. We pay our respects to Elders past and present and to emerging community leaders. Our commitment is underpinned by our Reconciliation Action Plan.

Roseberry Qld believes that everyone has a part to play in our organisation and our communities. We believe that diversity makes us stronger, more relatable to our clients and a better organisation.

Roseberry Qld believes that our vision "A strong, vibrant, compassionate community" can only be achieved by embracing diversity and inclusion to the fullest extent.

Roseberry Qld will strive for equality, freedom and fairness for the elimination of discrimination.

Our Purpose

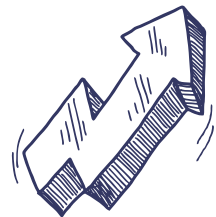


Empowering people to lead safe and resilient lives.

Our Impact Goals



People have a voice and are heard



People are enabled to break out of the cycle of disadvantage and poverty



People are socially and emotionally well



Families are resilient, protective, and supported



People have a safe and sustainable place to live and grow



Our organisation has the tools and resources to meet the future needs of our community

Our Board



Erin Robertson - Chair
BA/BB (Marketing & Psychology), GAICD

As the current Chair of Roseberry Qld, I see strategic oversight and governance duties as my primary role. I'm passionate about contributing to my community and supporting organisations that provide vital services for those in need in my community. Roseberry Qld aligns with both my own personal and professional values and I aim to be a value-adding Director. My goal is to assist in positively contributing to the growth of the organisation by helping to raise awareness of Roseberry Qld and its programs and seeking connections both with funding and new business opportunities.



Carly Quinn – Vice Chair
Grad Dip (Strategic Leadership), Ad Dip (Government)

I consider it a privilege to be selected to represent our members, our people and our clients as a Board Member of Roseberry Qld. I have been so impressed by the caliber and passion of our team members. They are talented and motivated specialists in their field, all dedicated to improving the lives of those in our various communities. Unfortunately, the need for our services is continuing to increase, and even during the toughest times such as Covid, the passion of our people has remained steadfast. I look forward to supporting our General Manager to provide them with a safe and sustainable environment so they can continue doing what they do best – serve our Communities.



Yaleela Torrens
BA Arts (Anthropology/ Sociology) M Social Work (Professional Qualifying)

I am a proud Gooreng Gooreng woman and traditional owner of the Gladstone region. I am a highly dedicated mental health social worker and business owner, and welcome the opportunity to share my personal, professional and cultural knowledges with the Roseberry organisation.

As a Director of this organisation, I commit to effecting growth and change that is fair, equitable and sustainable for the betterment of the Central Queensland region.



Ryl Gardner

As a strong advocate and voice for Central Queensland, Ryl is committed to our region. She is a talented leader and People specialist who has been perfecting her craft for the past four decades across a broad range of industries – where she has seen first-hand how Human Resources has evolved.



Dave Grenfell OAM - Secretary

David has over 40 years of experience in the building and construction industry with a particular focus in the power, chemical and process plant sectors, and delivery of major infrastructure projects across Australia. Experience in Senior Management, Business Operations, and delivery of multiple major projects simultaneously. Dave has a passion for community, organisational and regional development, providing skill shortage solutions, training and upskilling, leadership development, and collaborative leadership, bringing people, business, and industry together to help solve community issues working together.



Carissa Gordon - Treasurer
BA (Accounting), CPA

Carissa has been working as an accountant and small business adviser in Gladstone for almost 20 years, with experience in a diverse range of roles including motel management, not-for-profit organisations and public accounting. Carissa and her family were all born in Gladstone and love spending their weekends together fishing & camping in the Gladstone Region.



Anton Guinea
BA Business & Psychology

Anton is an expert in the field of leadership under pressure, he is a best-selling author, and motivational speaker. Anton partners with leaders and businesses who are under pressure to help them create conscious control so that they can create psychologically safe and high performing teams. Anton's speaking, training, consulting, and coaching programs are based on psychology, neurology, and biology, and they provide leaders with real and relevant strategies to improve their teamwork and leadership.

Our Management Team



Jo Paringatai - General Manager



Wendy Marsten - Business Manager



David Myles - Clinical Practice Manager



Sherrie Stringer - Housing and Homelessness Manager



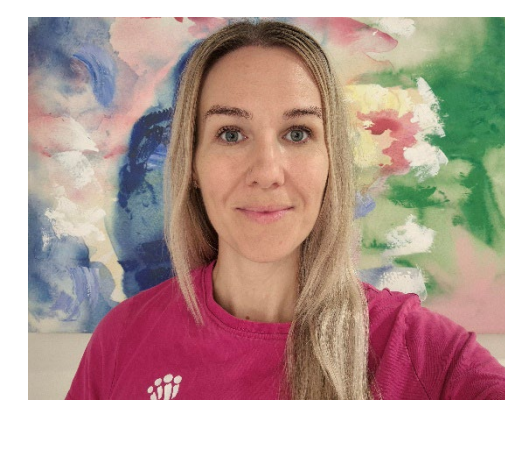
Kerry Myers - headspace Gladstone Centre Manager



Michelle Brook - Youth and Family Services Manager Rockhampton



Sophia Mackenzie - headspace Rockhampton Centre Manager



Shannon Booth - Youth and Family Services Manager Gladstone

Our reach

40 years serving Gladstone community

• **HSQF** accredited

• **Innovative RAP** approved Oct 2024

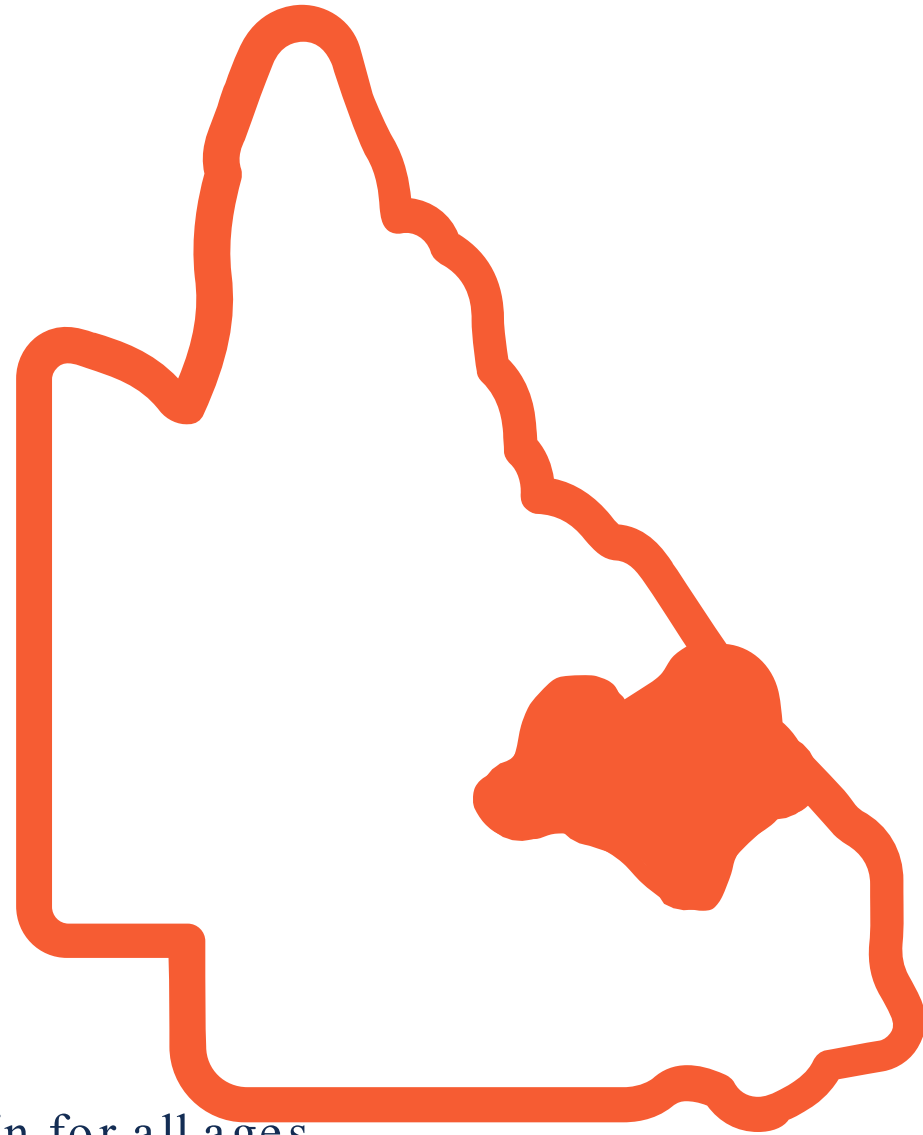
• **Right fit for Risk** cyber security

• **DEWR** accredited

• **Tier 3** Community Housing Provider registered with NRSCH

• **ACNC** registered charity

• **public company** limited by guarantee



75 staff throughout **Central Queensland**

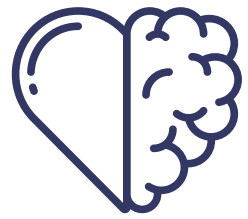
• **8000+** people access our services

• **195** Properties manage and maintain for all ages

• **4148** bed nights to young people / young families in our Crisis Accommodation Program

• **4416** bed nights to young people in our short-term accommodation shelters in a year.

Our programs



Mental health

Accessible support for youth aged 12 -25. including mental health, drug and alcohol support, general health and vocational support - including Individual Placement Support headspace Gladstone, headspace Rockhampton



Housing and tenants

We provide resources for tenant support and participation, including emergency assistance. IHR, support for locating accommodation, building tenancy history, financial budgeting, Adaptable Living Program.



Homelessness

Our youth shelters offer short -term supported accommodation, basic living skills and advocacy for homeless youth. Transition pathways to permanent housing, e.g. Waybeah



Life ready programs

Assistance with employment, education, training, identifying goals, overcoming barriers, and linking people to local activities and services. Outreach to schools providing programs, LoveBites, RAGE, Managing the Bull



Youth and family

Assistance with family and youth support services, including advocacy, psychosocial and therapeutic support for vulnerable families.



Alternative education - BranchOut

Our Alternative Learning Centre supports vulnerable youth aged 12 -21years through case management and small group programs.



headspace has been utterly invaluable to me and I will forever be grateful for the team here in Gladstone .

Shelter staff have helped me to get stuff on track . I came here with almost nothing and now I have a job . The staff here are a bit painful sometimes always asking questions, but they do a good job and have done heaps for me. I am looking forward to getting my own place and think that being here has got me a long way towards being ready for that . I have achieved heaps in the time I've been here which definitely wouldn't have happened without the support of the staff here .

It has improved, supported and helped me immensley and I will recommend it to anyone and everyone who would qualify for it.

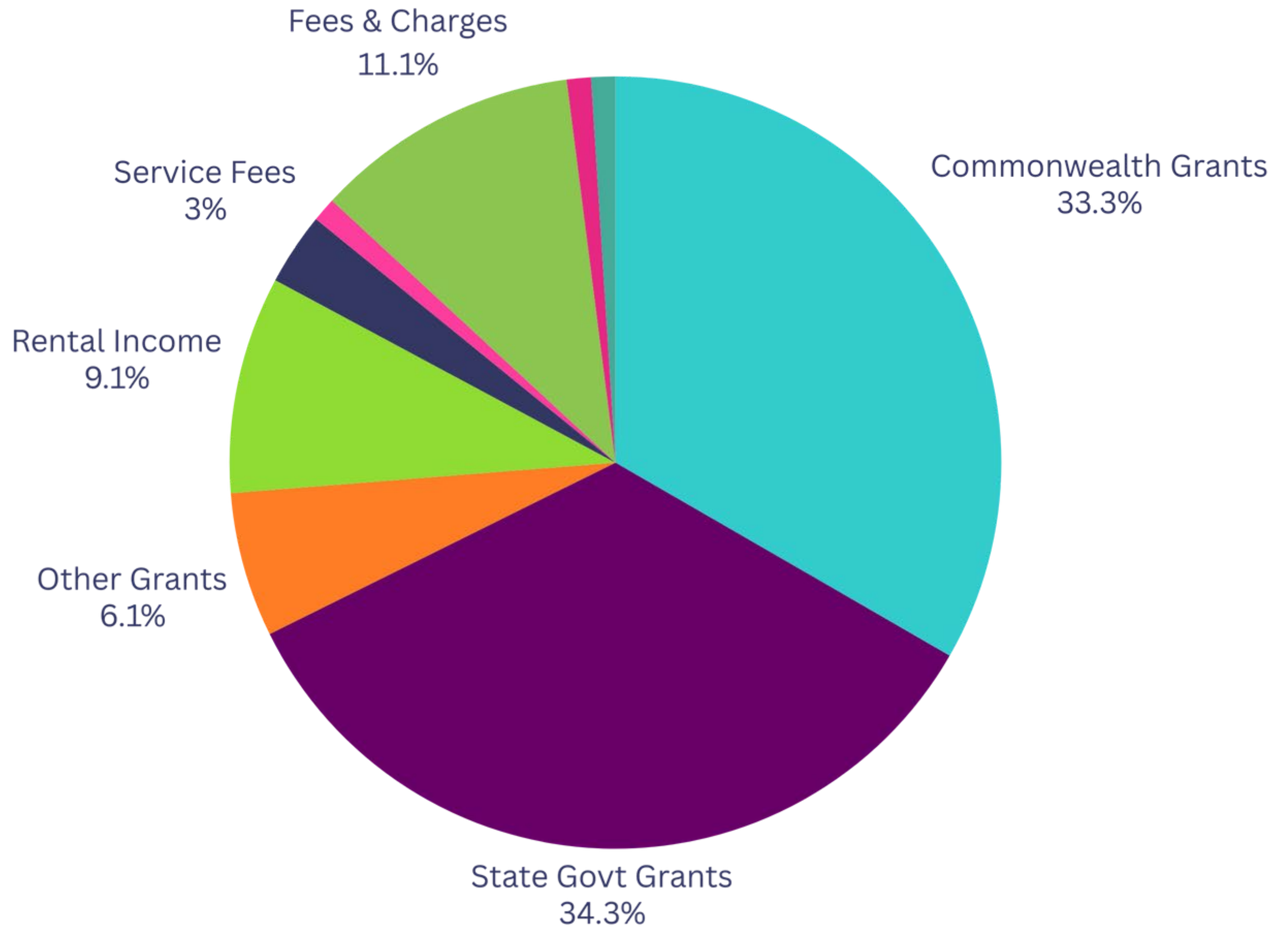
I'm happier than happy . It's really really good here . It's everything to us here to have a place to live and have some self - pride .

I completed all my goals, and my worker was amazing .



How are we funded?

Revenue Sources 2023-2024



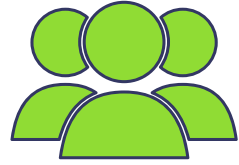


headspace is an early intervention service for 12 - 25 year olds across four core streams : mental health ; physical and sexual health ; alcohol or other drug support ; and vocational support .

2023 -2024

Impact:

609



Serviced Young People

236

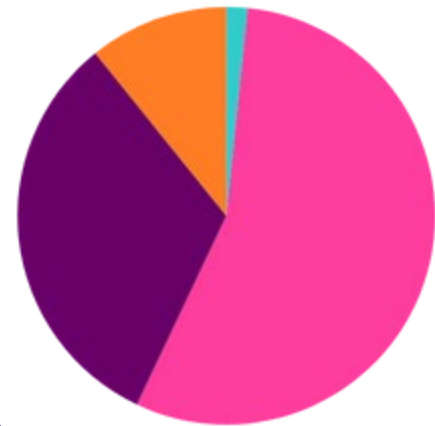


Returning Young People

Indigenous
32.2%

CALD
10.8%

LGBTIQA+ 30%
55.4%



326



New Young People

3772



Occasions of Service



Culturally safe

Collaborations : Partner with local organizations and participate in Monthly Interagency Meetings .

Youth Leadership : Encourage youth participation through volunteering and peer-support roles .

Advocacy : Support Council's efforts in student placements and skills development .

Holistic Support : Early intervention reduces risk of serious mental health issues .

A member of headspace has also been invited to sit on this advisory committee for council .



113 young people in September 2024

Youth Support

- Youth Support program
- Reconnect program
- Youth Sexual Violence and Abuse Services
- Alternative Learning Centre

28 families in September 2024

Family Support

- Therapeutic and practical supports, advocacy and referrals to vulnerable families with children under 18 years of age

30 young people in September 2024

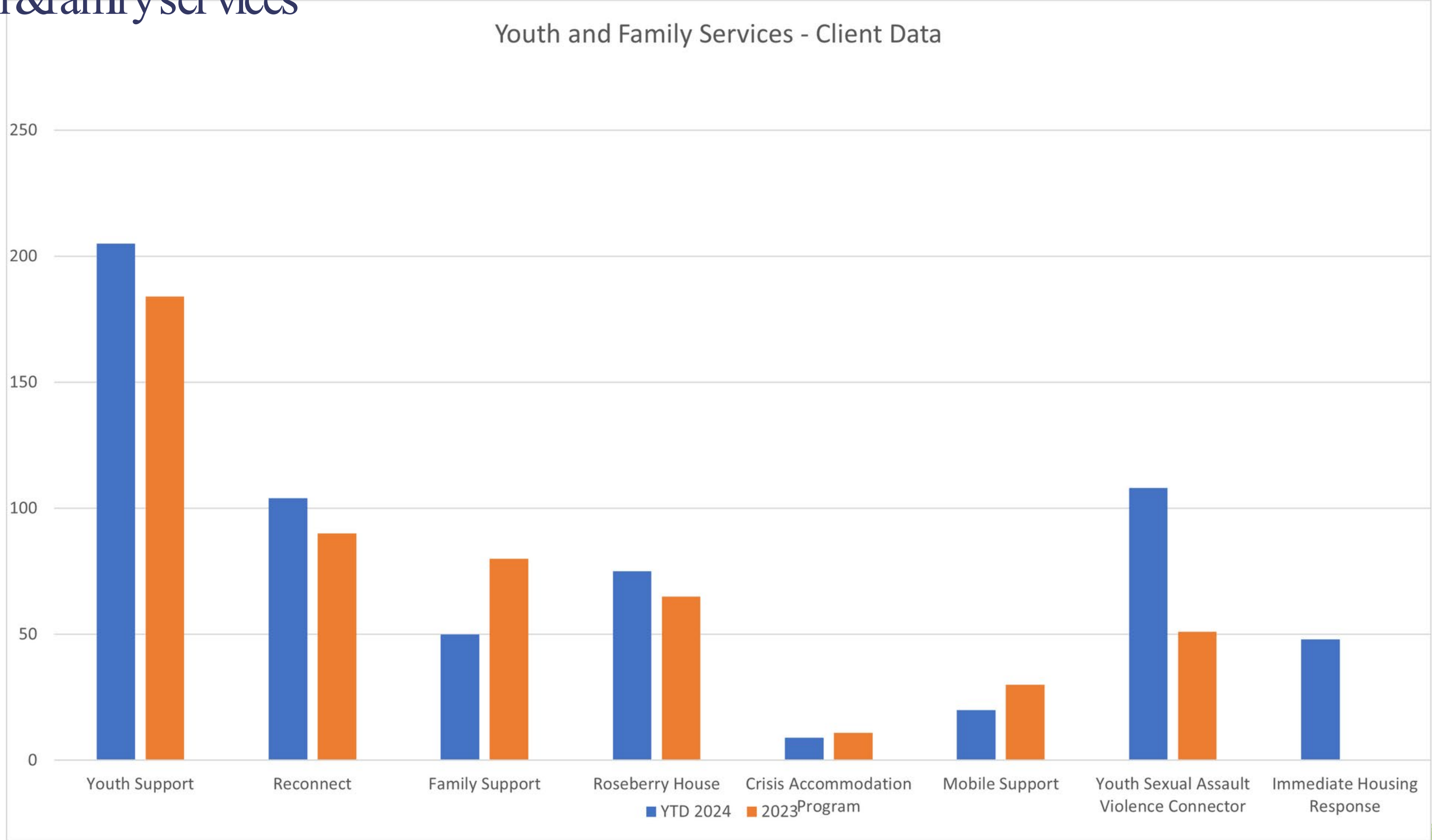
Homelessness

- Roseberry House
- Crisis Accommodation Program
- Mobile Tenancy Support
- Dignity Hub
- Immediate Housing Response

Funding constraints are a limitation to our programs as they reduce our services ability to meet community demands and needs

youth & family services

Youth and Family Services - Client Data



youth & family services

Dear Roseberry Staff,

I wanted to thank you all for helping me achieve so much in the past 8 months. I went from having absolutely nothing to having a lot, with the help of everyone at Roseberry. I am truly grateful for all the support I've gotten with getting back to school, getting my first job and now my first place. Thank you all so much for everything, I would have never ~~thought~~ thought I would achieve so much in less than a year.

I hope you all stay safe, happy and protected. ☺

- Bon Bon ♥

To Roseberry House,

My stay here has been short but impactful. Thank you. I have been here since August 14th 2024. I'd like to say you guys saved my life. You gave me social connections, creative outlets and a stable place to call home and without you guys I would be nowhere but the streets right now.

You guys have helped me overcome many things without realising during my stay:

- > addiction
- > social anxiety
- > fear of booking appointments
- > fear of abandonment
- > fear of change

I know this isn't the longest most heartfelt letter but you guys made a difference.

The workers Chris, Vanessa, Renee, Liza and Jacinda have helped make my stay more comfortable so thank you.

From Ace

P.S.
Vanessa + Liza
get better at monopoly so if there's ever a next time the winning chances are even

Life readiness programs

Work readiness services include programs that are directly connected with helping disadvantaged people access study and employment opportunities with the aim of empowering people to lift themselves out of disadvantage .

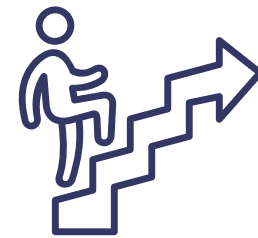
PARENTISNEXT

288



Participants across Biloela,
Rockhampton, Yeppoon,
Gladstone and Woorabinda

91%



Improvement in at least
one domain.

54%



Increase in Job Skills and
Experience, and Motivation and
Aspiration

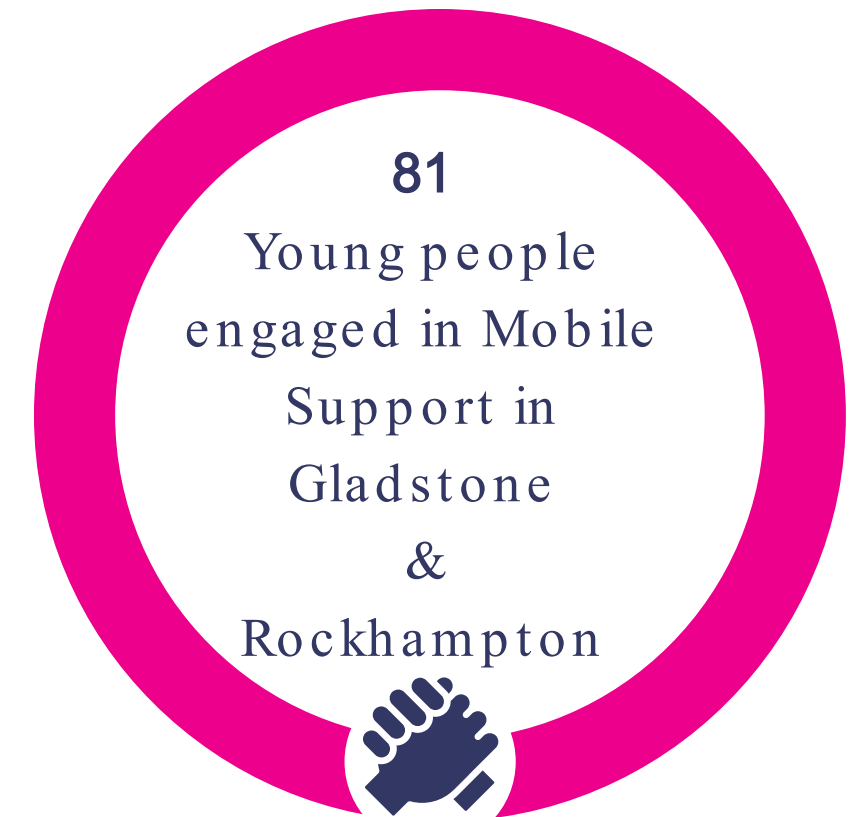
youth homelessness services - youth shelter Gladstone & Rockhampton

Roseberry House and Jack's House provides short term supported accommodation for young people who are homeless and in crisis. Clients are supported to achieve their education and employment goals as well as embedded with independent living skills to ensure they can successfully live independently.

2022-2023



Crisis Accommodation Program is to provide safe and affordable housing, while allowing clients time to work with their support worker to resolve any issues, progress towards goals and independent living.



Mobile Support provides support to young people 16-25 who are living independently. The program aims to provide practical support for the emotional wellbeing of the young person.

housing services

- 13 Tenants exited social housing and entered private rentals
- 12 Tenants participated in RQ Garden Competition
- 123 Tenants were gifted in the Adopt -A-Family campaign

Waybeah, friend street

- 85 Total Tenancies
- 38 Tenanted (30th Sept) 45%
- On track for full occupancy end of December 2024
- Community garden planted by tenants
- Negotiation for lease of cafe

Dignity Hub, Homelessness services

- Wednesday Rio Tinto BBQ
- ngingalla Community Garden
- Food donations - Second Bite

“Happier than Happy”

Waybeah, friend street



SCAN 
ME
for Macca

Waybeah, friend street

Thank you

We would like to acknowledge the support Council have given to Roseberry Qld over the years.

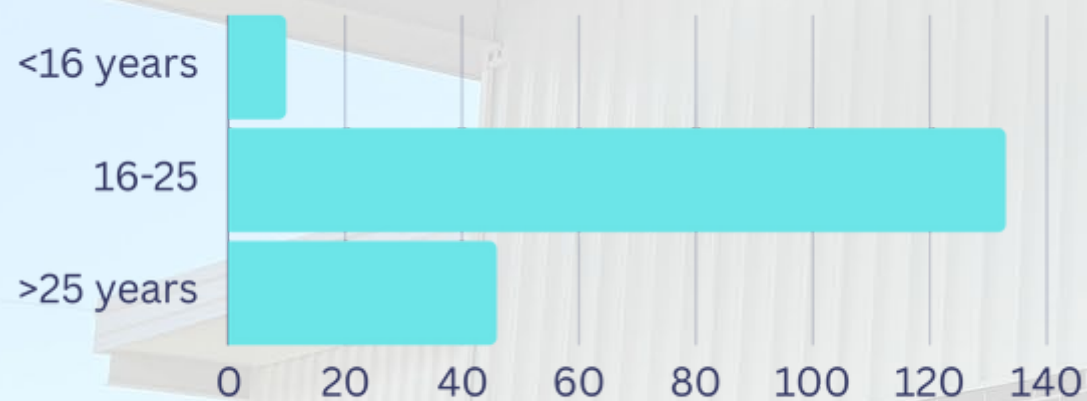
- rates legislation provided essential rebates for us
- support looking at additional sites for transitional crisis supported accommodation Families escaping Domestic Violence and Youth
- support through attending our various events
- Mayor's Ball beneficiary in previous years
- Collaborations with headspace, YFS with various Youth Week activities




Sept ember
2023



187

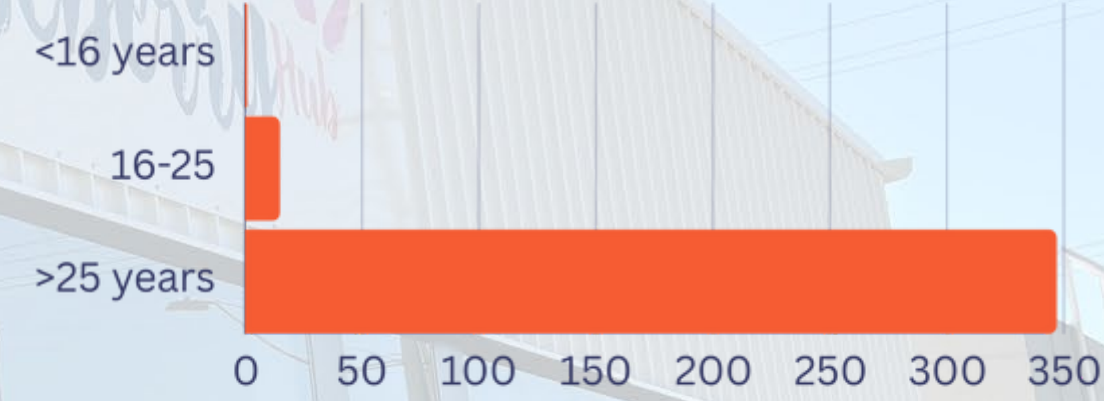


 People accessing the Hub

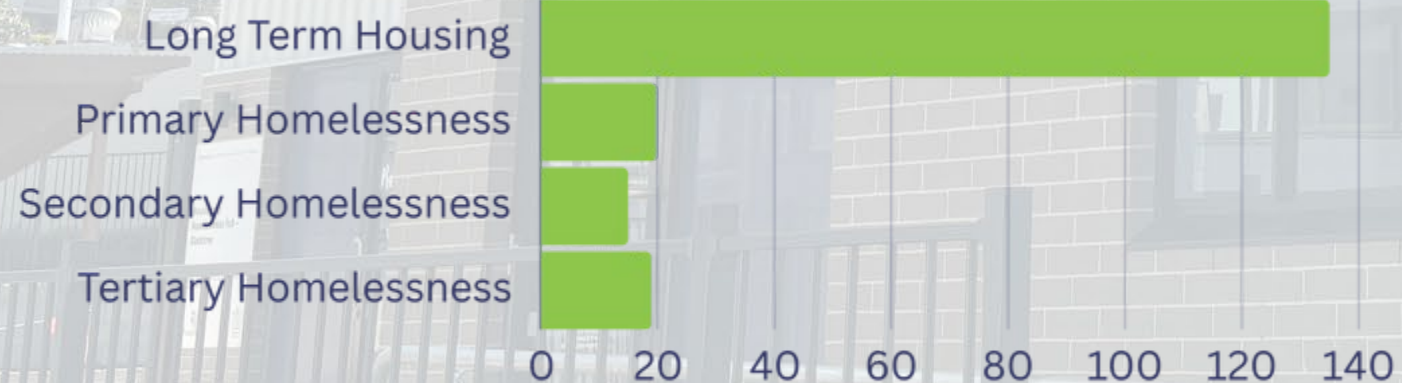
Sept ember
2024



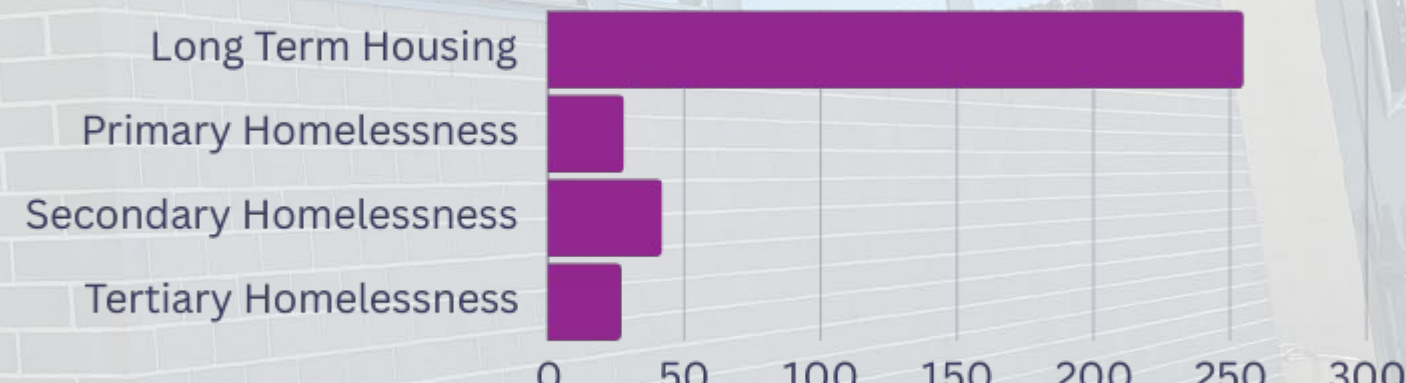
364



Age of Presentations



Housing situation at time of presentation





September 2023

September 2024



Toiletry Packs were provided



Presented for food packages



Presented for Showers



Presented for laundry facilities



September 2023

September 2024



Accessing the service disclosed they suffered from a mental health concern and are not seeking supports



Accessing the service disclosed they have a substance issue



Escaping Domestic Family Violence



People have a disability



Future Collaborations

- leadership training for Youth Reference Group
- housing and accommodation for gladstone community
- fundraising opportunities
- homelessness services
- events / raising awareness of services available
- publications / communication for community
- advocacy for clients and community

Thank you

Our community support is really appreciated

RioTinto | **Yarwun**



AURIZON®

Supporting your community

Community Bank
Calliope and
Gladstone

B **Bendigo Bank**



contact us

Roseberry Qld Gladstone

21 Dawson Road, Gladstone

QLD 4680

Ph: 07 4972 0047 Fax: 07 4972 0917

Email: admin@roseberry.org.au

headspace Gladstone

Level 1, 147 Goondoon Street, Gladstone

QLD4680

Ph: 07 4903 1921 Fax: 07 4803 9100

Email: info@headspacegladstone.com.au

roseberry youth shelter (16-25 years)

20 Rollo Street, Gladstone

QLD4680

Ph: 07 4972 5383 Fax: 07 4972 0850



roseberry.org.au