

# Media Statement

1 October 2024

## Two weeks remain to claim rates discount by paying in full

Property owners are reminded that rates are due by 16 October 2024 and to act now to take advantage of the discount period.

Ratepayers have until due date to pay their rates in full to receive the 10 per cent discount on their rates and charges.

Council would also like to remind ratepayers of the variety of payment options available, including:

- **Paying by instalments** – options to pay weekly, fortnightly or monthly
- **Online:** via Self Service Portal on Council's website or using BPAY
- **Mail:** cheques or money order made payable to Gladstone Regional Council
- **In Person:** at Council Offices or Australia Post
- **Direct debit:** Monthly and lump sum options (please contact Council to arrange)
- **Deductions:** Deductions from your Centrelink payment. Contact Centrelink and quote Council's Centrepay reference number 555076313K. Payroll deductions may be offered by your employer. Contact your employer for further details.

To avoid interest charges please submit an application to pay rates by instalment in writing to [info@gladstone.qld.gov.au](mailto:info@gladstone.qld.gov.au).

Please visit [www.gladstone.qld.gov.au/rates-payment-options](http://www.gladstone.qld.gov.au/rates-payment-options) for further information on instalments or contact Council on 4970 0700.

If a ratepayer is experiencing financial hardship, please contact Council on 4970 0700 or visit [www.gladstone.qld.gov.au/rates](http://www.gladstone.qld.gov.au/rates).

**ENDS**