

Media Statement

21 December 2023

Council operating hours during Christmas and New Year period

Gladstone Regional Council is advising residents of its venue and facility operating hours during the 2023 Christmas and New Year period.

Administration Offices, Depots and Rural Transaction Centres

- Phone enquiries will be taken 24 hours a day, 7 days a week on (07) 4970 0700
- Council's Administration Offices and Rural Transaction Centres will shut from close of business (COB) on Friday, 22 December and resume normal hours on Tuesday, 2 January 2024
- Depots will also close at COB on 22 December and reopen on 2 January, as per normal hours
- Visit www.gladstone.qld.gov.au/onlineservices if you have a non-urgent request.

Transfer Stations, Landfill and Waste

- Kerbside bin collection services will occur Monday to Friday as per usual schedule during the Christmas period
- Benaraby Landfill will operate on normal hours except on Christmas Day, where it will operate on reduced hours
- All Transfer Stations will be closed on Christmas Day but will operate as normal on Boxing Day and Public Holidays in December and January
- Tip Top Shop at Benaraby Landfill and Gladstone Transfer Station will close on 25-26 December.

Community Facilities

- **Gladstone Regional Libraries** will be closed from the end of normal business hours (as shown below) on Saturday 23 December 2023 and will reopen on 2 January 2024
 - Agnes Water – 9am to noon
 - Boyne Island – 9am to 4pm
 - Calliope – 9am to noon
 - Gladstone – 9am to 4pm
 - Miriam Vale and Mount Larcom – closes 5pm on Friday 22 December
 - The Precinct Library – closes 1pm on 22 December
 - Out & About Library van will resume normal service from Monday, 8 January 2024
 - Visit www.gladstonelibraries.qld.gov.au/elibrary to access eLibrary resources.
- **Philip Street Communities & Families Precinct** will be closed from 5pm on Friday 22 December and will resume normal hours from 2 January.
- **Animal Pound Facility** will be closed on public holidays
 - Impound releases by appointment only – phone Council on 4970 0700
 - Registrations are to be completed online via GRC payment website prior to contacting Council to make an Impound Release Appointment
 - Impound and sustenance fees will be payable at the pound via EFTPOS only, no cash
 - Normal hours and processes will resume from 2 January 2024
 - Only one person per appointment is allowed in the pound
 - Please bring your own restraints (leashes or cages/carriers) when you are collecting your animal.

- **Tondoon Botanic Gardens** is open every day (except Christmas Day) 7am-6pm
 - Visitor Centre closed from 4pm Friday 22 December and will reopen Wednesday, 3 January 2024.
- **Gladstone Regional Art Gallery & Museum (GRAGM)** will close at 2pm on Saturday 23 December and will reopen on 2 January at 10am.
- **Gladstone Entertainment Convention Centre (GECC)** and Box Office will close from Monday 18 December and will resume normal hours on 2 January
 - Bookings and tickets to events can still be made online via www.gladstoneentertainment.com
- Council's **Cemeteries** will be available for vehicle and/or pedestrian access (depending on layout of facility) throughout the Christmas and New Year period
 - The gates to Port Curtis, Calliope and Boyne Tannum Memorial Parklands will be open to vehicles and pedestrians between 8am-6pm on Christmas Day, Boxing Day and New Year's Day
 - Funeral services will be unavailable on 25-26 December and 1 January.
- Visit www.bluefit.com.au for **Gladstone Aquatic Centre** and **Mount Larcom Swimming Pool** operating hours.

Visit www.gladstone.qld.gov.au/christmas-closures for further information.

ENDS