



Noise Nuisance Guidelines

Noise Nuisance

The definition of Noise is a sound, especially one that is loud or unpleasant or that causes disturbance. Everyone reacts differently to noise. Noise that occurs early in the morning, late at night, on weekends or public holidays can disturb neighbours, disrupt their sleep and interfere with their normal daily activities. Even general noise such as listening to the TV, talking on the telephone if loud enough can impact on people's health and wellbeing. This fact sheet includes information for owners, occupiers and builders and is intended to help manage noise on premises and meet legal requirements.

Category	Prohibited Times & Noise Criteria
Building Works (holds a licence under QBSA) Refer to fact sheet 0022	Must not make audible noise from the building work: a) On a Sunday or public holiday, at any time; or b) On a Saturday or a business day, before 6.30am or after 6.30pm
Regulated Devices (lawn mower, power tools, etc) Refer to fact sheet 0024	Must not operate a regulated device in a way that makes audible noise: a) On a Sunday or public holiday, before 8am or after 7pm; or b) On a Saturday or a business day, before 7am or after 7pm
Pumps (including spa and pool pumps) Refer to fact sheet 0023	Must not use or allow use: a) Before 7am or after 10pm on any day, if the noise is audible; or b) From 7am to 7pm on any day, if the noise is more than 5dB(A) above background; or c) From 7pm to 10pm on any day, if the noise is more than 3dB(A) above background
Air-Conditioning Refer to fact sheet 0026	Must not use or allow use: a) From 7am to 10pm on any day, if the noise is more than 5dB(A) above background noise levels; or b) Before 7am or after 10pm on any day, if the noise is more than 3dB(A) above background.
Refrigeration Equipment Refer to fact sheet 0018	Must not use or allow use: a) Before 7am or after 10pm on any day if the noise is more than 3dB(A) above background; or b) From 7am to 10pm on any day if the noise is more than 5dB(A) above background noise levels.
Indoor Venues	Must not use or allow use: a) Before 7am on any day if the noise is audible; or b) From 7am to 10pm on any day if the noise is more than 5dB(A) above background; or c) From 10pm to midnight, if the noise is more than 3dB(A) above the background level.
Open-Air Event	Must not use or allow use: a) Before 7am on any day if the noise is audible; or b) From 7am to 10pm on any day if the noise is more than 70dB(A); or c) From 10pm to midnight, if the use causes noise of more than the lesser of 50dB(A) or 10dB(A) above the background level.

<p>Amplifier Devices Refer to fact sheet 0010</p>	<p>Must not use or allow use: a) On a business day from 7am to 10pm or any other day between 8am – 6pm, if the noise is more than 10dB(A) above background level; or b) Before 7am or after 10pm on a business day or; c) Before 8am or after 6pm on any other day.</p>
<p>Power Boat Sports</p>	<p>May not use or allow use for a continuous period of two minutes: a) Saturday, Sunday or public holidays before 8am or after 6.30pm if the noise is audible; or b) On a business day before 8am or after 6.30pm if the noise is audible. Note: Time limits apply for allowable noise.</p>
<p>Power Boat Engine on Premises Refer to fact sheet 0021</p>	<p>Must not use or allow use: a) On a Sunday or public holiday before 8am or after 6:30pm or; b) On a Saturday or business day before 7am or after 7pm.</p>

How can you contact us?



(07) 4970 0700

STD CALLS: 1300 733 343

For those residents who currently incur STD call rates when contacting their local customer service centre



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