

Media Statement

21 December 2022

Council operating hours during Christmas and New Year period

Gladstone Regional Council is advising residents of its venue and facility operating hours during the 2022 Christmas and New Year period.

Administration Offices, Depots and Rural Transaction Centres

- Phone enquiries will be taken 24 hours a day, 7 days a week on (07) 4970 0700
- Council's Administration Offices and Rural Transaction Centres will shut from close of business (COB) on Friday, 23 December and resume normal hours on Tuesday, 3 January 2023
- Depots will also close at COB on 23 December and reopen on 3 January, as per normal hours
- Visit www.gladstone.qld.gov.au/onlineservices if you have a non-urgent request.

Transfer Stations, Landfill and Waste

- Kerbside bin collection services will occur Monday to Friday as per usual schedule during the Christmas period
- Benaraby Landfill and all Transfer Stations will be closed on Christmas Day and will operate as normal on Boxing Day and Public Holidays in December and January
- Tip Top Shop at Benaraby Landfill and Gladstone Transfer Station will be closed 25-27 December.

Facilities

- The following community facilities will close at 5pm on 23 December and resume normal hours on 3 January:
 - Gladstone Regional Libraries (Boyne Island Library closed from 5.30pm, 23 Dec)
 - Philip Street Communities & Families Precinct (including The Precinct Library).
- Animal Pound Facility will be closed on public holidays
 - Impound releases by appointment only – to make an appointment, phone Council on 4970 0700
 - Registrations are to be completed online via GRC payment website prior to contacting Council to make an Impound Release Appointment
 - Impound and sustenance fees will be payable at the pound via EFTPOS only, no cash
 - Normal hours and processes will resume from 3 January 2023
 - Only one person per appointment is allowed in the pound
 - Please bring your own restraints (leashes or cages/carriers) when you are collecting your animal.
- Tondoon Botanic Gardens is open every day (except Christmas Day) 7am-6pm
 - Visitor Centre closed from Monday 19 December and will reopen Wednesday, 4 January 2023

MORE

- Gladstone Regional Art Gallery & Museum (GRAGM) will close at 4.30pm on 23 December and will reopen on 3 January
- Gladstone Entertainment Convention Centre (GECC) and Box Office will close at 4.30pm on 16 December and will resume normal hours on 3 January
 - Bookings and tickets to events can still be made online via www.gladstoneentertainment.com
- Council's Cemeteries will be available for vehicle and/or pedestrian access (depending on layout of facility) throughout the Christmas and New Year period.
 - The gates to Port Curtis, Calliope and Boyne Tannum Memorial Parklands will be open to vehicles and pedestrians between 8am-6pm on Christmas Day, Boxing Day and New Year's Day
 - Funeral services will be unavailable on 25-27 December and 1-2 January.
- Visit www.bluefit.com.au for Gladstone Aquatic Centre and Mount Larcom pool hours.

Visit www.gladstone.qld.gov.au/christmas-closures for further information.

ENDS