

Media Release

17 August 2022

Rates notices arriving soon with 60-day discount period available

Gladstone Region ratepayers will receive their 2022/23 rates notice within the next week, with a 60-day discount option available for those who pay their rates and service charges in full by the due date.

The rates notice with an issue date of 24 August 2022 includes annual availability charges for wastewater and sewer in addition to rates, water consumption and the State Government's Emergency Management Levy.

Registered online users will have access to a digital copy of their rates notice within the coming days.

Ratepayers have until 26 October 2022 to pay in full and receive a 10 per cent discount on their rates and charges.

The 10 per cent discount does not apply to the State Government's Emergency Management Levy or water consumption charges.

Ratepayers who would like to pay by weekly, fortnightly, or monthly instalments should apply before 26 October to be eligible for an interest-free approved instalment plan.

Ratepayers who choose to pay by instalments will not be eligible for the 10 per cent discount.

Gladstone Region Mayor Matt Burnett said eligible pensioners will continue to receive a concession of \$310 through Council's Pensioner Concession.

"This is in addition to the Queensland Government's Pensioner Concession that provides a maximum subsidy of \$200 per annum," Councillor Burnett said.

"The Queensland Government also grants an additional concession of 20 per cent on the State Emergency Management Levy for a pensioner's principal place of residence.

"Please contact Council if you have recently been granted the pension and our friendly team can assist to see if you are eligible for these concessions."

Cr Burnett said various payment options are available to ratepayers.

"Residents can pay by instalments, online, mail, in person, direct debit or by Centrelink deductions," he said.

"Rate instalment applications need to be returned to Council by the discount due date of 26 October.

MORE

“Interest will be raised on all outstanding rates unless an approved instalment plan is being maintained.”

The following payment options are available:

- **Paying by instalments** – options to pay weekly, fortnightly or monthly
- **Online** – via Council’s Online Services portal or using BPAY
- **Mail** – cheques and money orders made payable to Gladstone Regional Council
- **In Person** - at Council offices or Australia Post
- **Direct Debit** – monthly and lump sum options
- **Deductions** – regular deductions from your Centrelink payment. Contact Centrelink and quote Council’s Centrepay reference number 555076313K. Payroll deductions may be offered by your employer. Contact your employer for further details.

For further information please visit www.gladstone.qld.gov.au/rates or call 4970 0700.

ENDS