



Gladstone Region *engaging in action* Together (GRT)

a community-led, place-based initiative
improving community wellbeing

Gladstone Regional Council Deputation
3 May 2022

Gladstone Region engaging in action Together

We acknowledge the Byelle, Gooreng Gooreng, Gurang, and Taribelang Bunda people, the traditional custodians of this land. We pay respect to Elders, past, present, and emerging.

We extend this respect to other Aboriginal and Torres Strait Islander people.

GRT

- GRT is a Stronger Places, Stronger People (SPSP) initiative and is jointly funded by:
 - Australian Government - Department of Social Services (DSS); and
 - Queensland Government - Department of Communities, Housing and Digital Economy
- CQUniversity has partnered with GRT to auspice the local initiative for the Gladstone community
- Here for Gladstone has partnered with GRT to enable the Gladstone Region Wellbeing Data Hub
- Service networks participate alongside GRT Backbone Team to support engagement of key sectors



Australian Government



Queensland
Government

SPSP is a long-term social change endeavour to disrupt the cycle of disadvantage

Supporting community in the GRT work is:



a volunteer
Leadership Group



volunteer
Working Groups

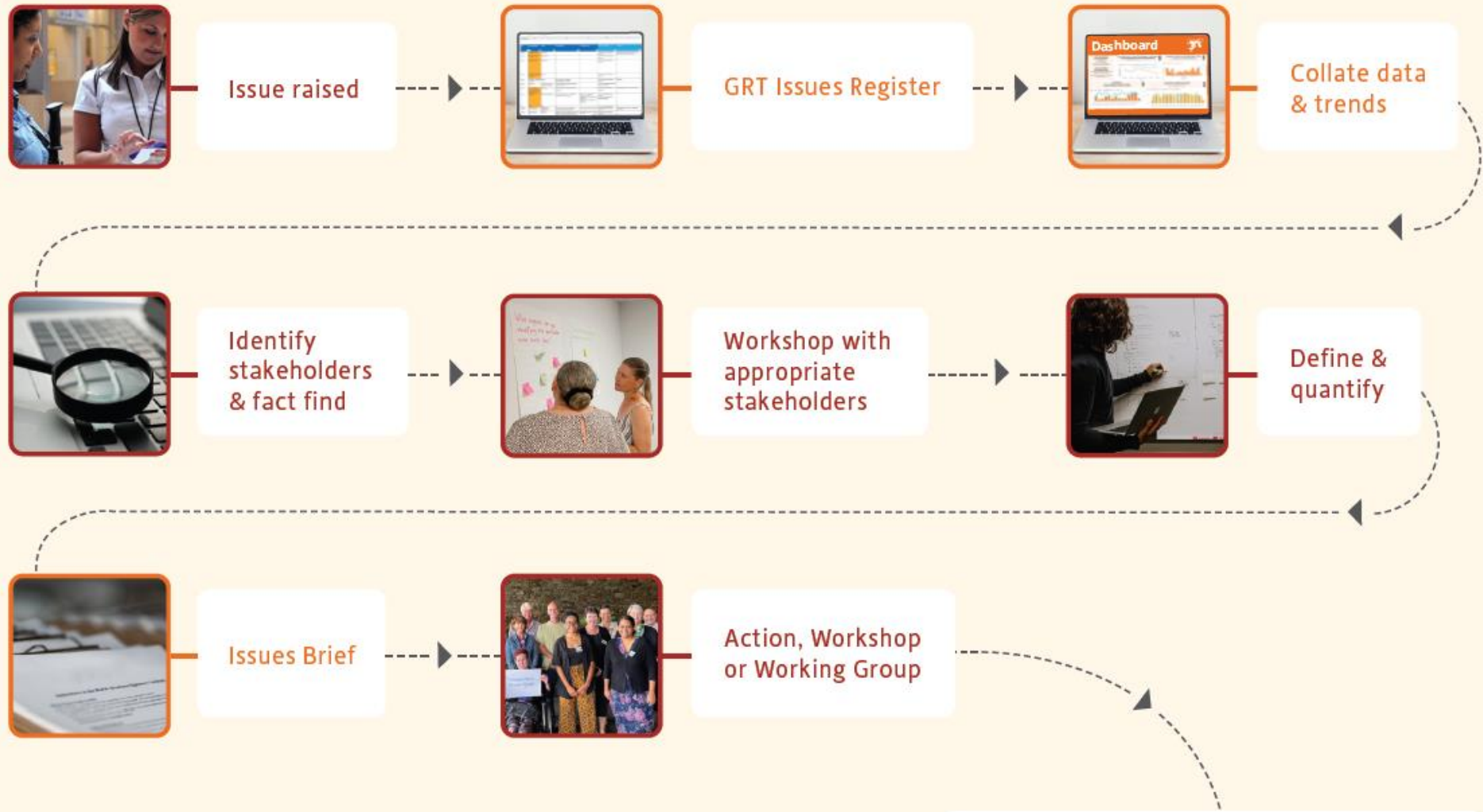


a paid
Backbone Team
hosted by CQUniversity

The work and decisions of these groups are directed by community input

The teams listen to the voices of our community to ensure all voices are heard and that the everyday experiences of our community inform priority areas in the design of improvements

Community Led



■ Internal
 ■ External

Gladstone Region Wellbeing Action Plan

Theory of Change



Evaluation Measures | More families 'doing well', more babies born healthy, more children at home and safe with their families, in secure housing and with at least one parent in employment, increase in children attending high quality education care and ready to start school.

Foundation Assumptions | Giving our children the best start in life includes growing up feeling loved and safe and this requires the health and wellbeing of our parents and families.

opportunuity, equuity and quuality of lifue
for everyone in our community

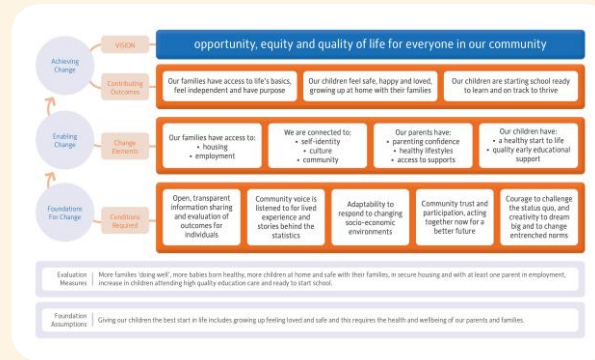


To enable our vision our focus is these contributing outcomes

Our families have access to life's basics, feel independent and have purpose

Our children feel safe, happy and loved, growing up at home with their families

Our children are starting school ready to learn and on track to thrive



To enable change our focus is these change elements

Our families have access to housing and employment

We are connected to self-identity, culture and community

Our parents have parenting confidence, healthy lifestyles and access to supports

Our children have a healthy start to life and quality early educational supports



Success will require our collective commitment to creating the conditions required for success

Open, transparent information sharing and evaluation of outcomes for individuals

Community voice is listened to for lived experience and stories behind the statistics

Adaptability to respond to changing socio-economic environments

Community trust and participation, acting together now for a better future

Courage to challenge the status quo, and creativity to dream big and to change entrenched norms

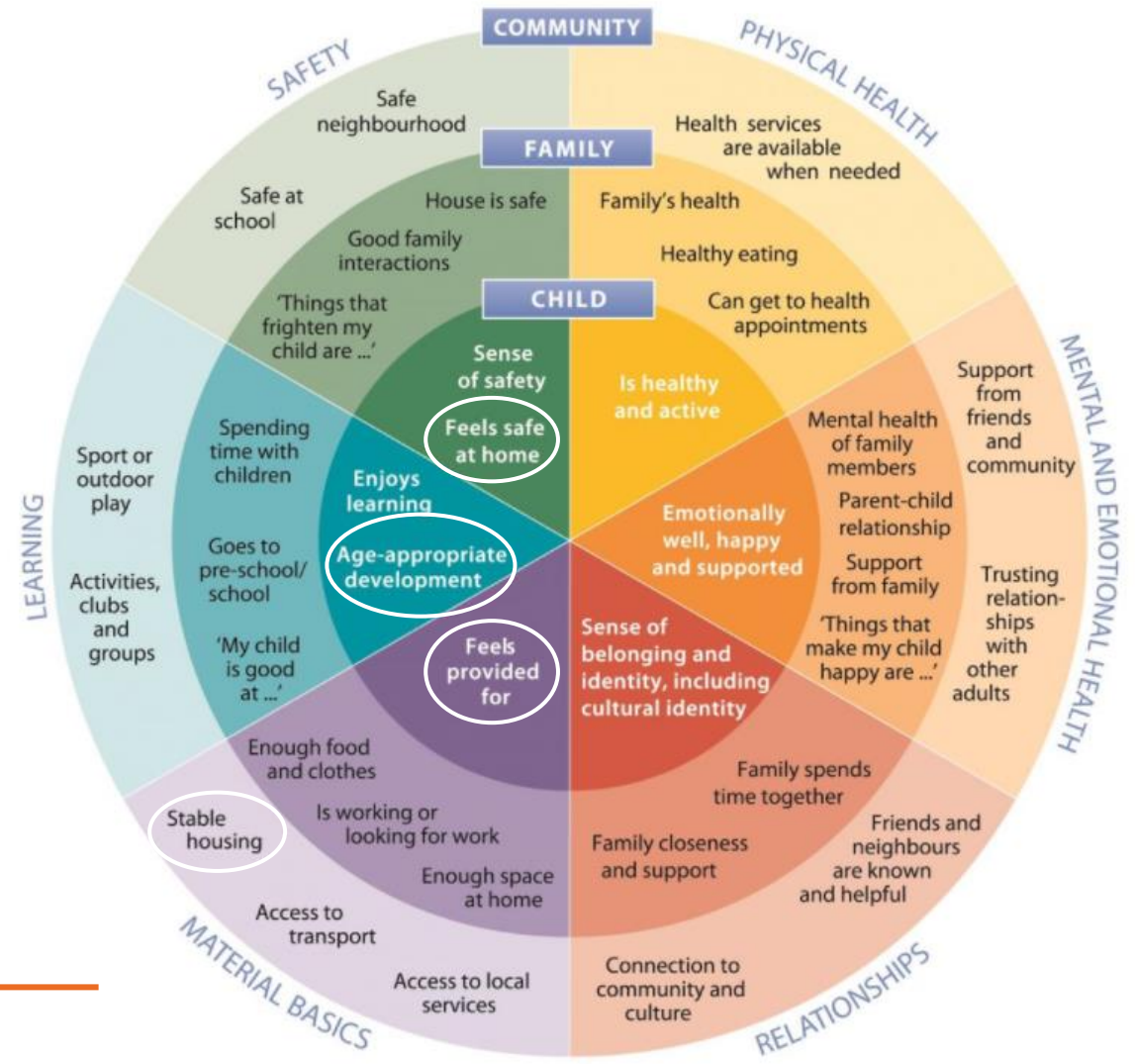
Measurement > Goals

Decrease in number and proportion of children subject to a child protection substantiation

Increase in number and proportion of children 0-5yrs attending high quality education and care

Increase in number and proportion of children 0-14yrs in stable accommodation

Increase in number and proportion of children 0-17yrs with at least one parent in full-time employment



Community Voice

GRT's vision, goals and actions are those of our community, informed by many voices on an ongoing basis.

Engagement

Ongoing rolling engagement program

- collaborative engagement where appropriate with GRT/other stakeholders to reduce consultation fatigue
- throughout the LGA
- public access and targeted events

Most recently

- East Shores
- Agnes Water
- BAM – Tannum Sands





First Nations Representation

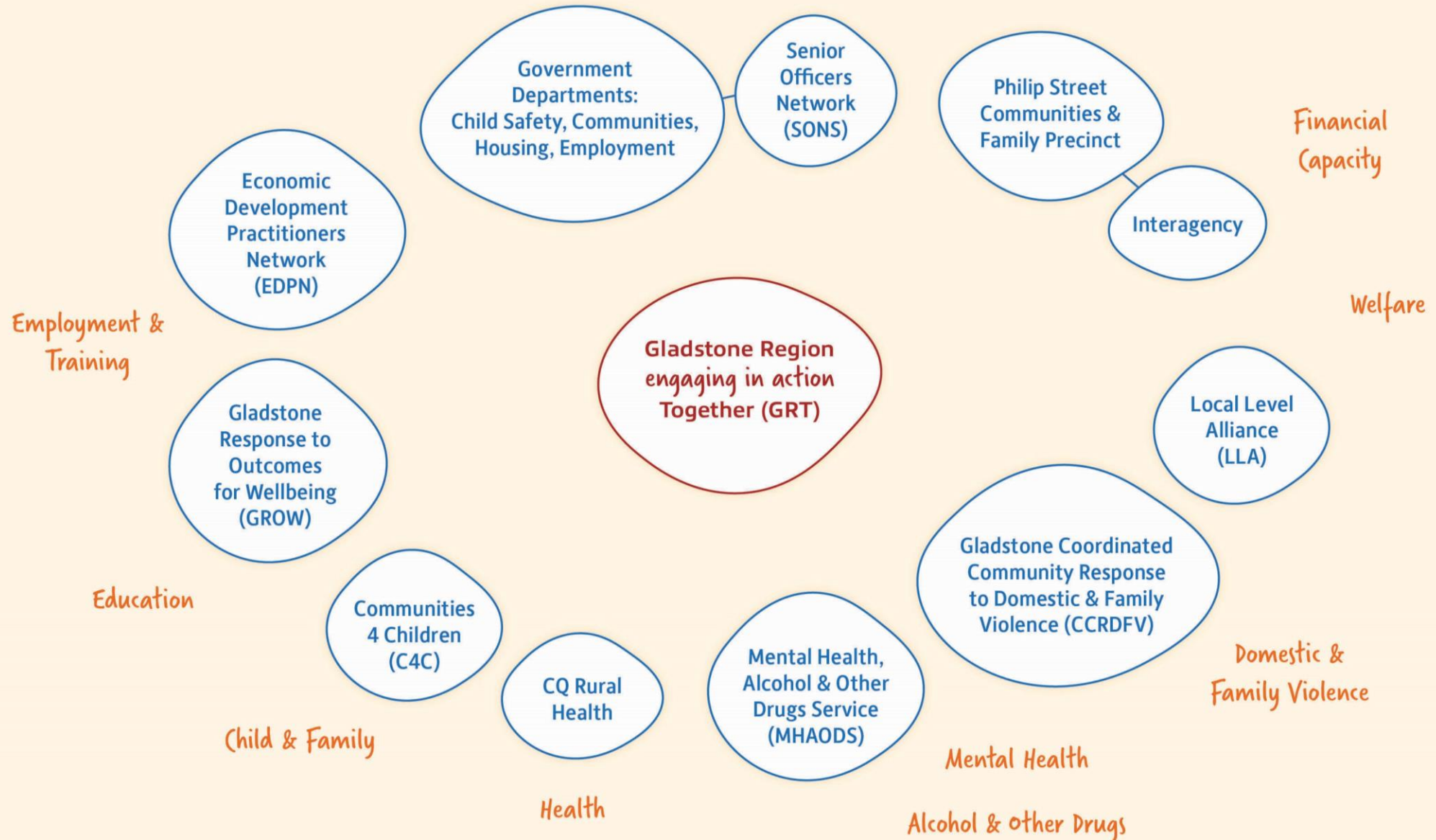
- GRT First Nations Working Group – 7 community members with experience in reconciliation, health, education, employment, training, government and industry
- GRT Leadership Group – 3 First Nations community representatives
- Community Engagement Officer – identified position for Aboriginal and Torres Strait Islander persons

The Gladstone Region Wellbeing Action Plan

is a community owned action plan that maps out where we want to be so that we work towards improved wellbeing.



Networks



Working Groups & Current Conversations

Referral Pathways

Collaboration of 7 Networks: CQ Rural Health; GRC Interagency; GROW; LLA; C4C; CCRDFV; GRT - codesign, cobrand, cofacilitate

- Service sector and referring stakeholders (60+ responses to initial workshop invitation)
 - Increase alignment between services to provide the right service at the right time
 - Increase early interventions and preventions to minimize escalation
 - Alignment and optimisation of existing service directories

Housing

In partnership with GRC and DCHDE - funded Service Providers delivering housing supports

- Collation of data to quantify current challenges and ensure easily accessible information for appropriate referrals to support clients

Skills Attraction & Retention

GILG; GEA; GRC; GAPDL; EDPN; SON's

- Short-term - lifting the regions profile to be more competitive as a regional location for skills attraction
- Long-term - workforce planning and training, influencing housing stock solutions, employment and training

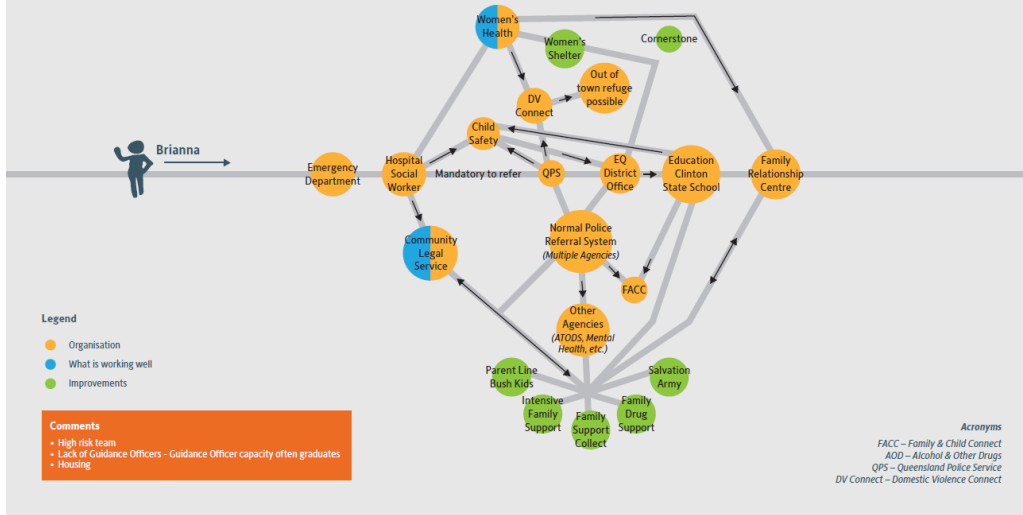


Referral Pathways Workshop

Scenario 4

Referral Pathways Workshop

Brianna, 23 year old girl with 4 children ages 8, 6, 3 & 1 years. She presents to the emergency department at the hospital with the three younger children, a bag of clothes, a black eye, significant wounds/bruising to arms, torso and legs. She tells the staff that her partner is still on an ice binge and can't go home yet. The 8 year old child is still at the family home.



Collaborative GRC GRT Projects

- Housing, Skills Attraction and Retention and Referral Pathways Conversations
- Gladstone Region Wellbeing Data Hub – shared data and identification of data, presentations to:
 - Philip Street Communities and Families Precinct Advisory Committee (May) and
 - Youth Week – Mayors Youth Summit Base Camp
- Community Leaders Program - collaborative community capacity building - demographic and service provision data to inform local action
- Annual Team Introduction and Planning Session for identification of alignment opportunities and collaborative projects (March 2022)
- Peer support knowledge sharing opportunities (Continuous Improvement, Team Building)
- Shared training opportunities (ABCD, Equity and Power)
- Continued involvement of Lee Griffiths as member on GRT Leadership Group



The Gladstone Region Wellbeing Data Hub

- Is a community owned data base of Gladstone Region data
- Exists as an online platform through SEER Data and Analytics
- Supports understanding of issues and measurement of change
- Is managed by the GRT Backbone Team

The Wellbeing Data Hub is enabled by:



Australian Government



**Queensland
Government**

**Here for
Gladstone**



The Gladstone Region Wellbeing Data Hub

The Data Hub includes:



Data Folders

Folders of community data available to stakeholders



Graphic Representation

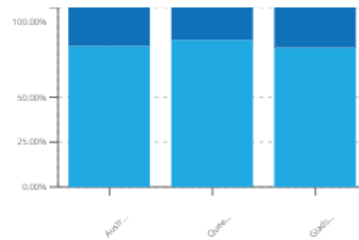
Graphing and other visual representations to support analysis



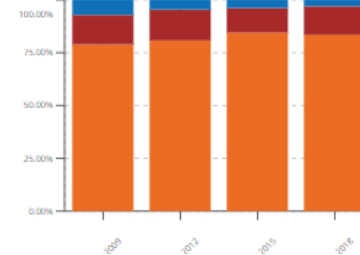
Dashboards

Data themed together to track trends and correlations

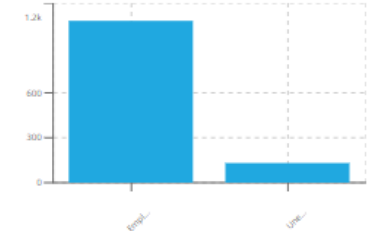
Community Indicator 1.1 Children Attending Preschool - Comparative - GLD V's QLD & Aus avg



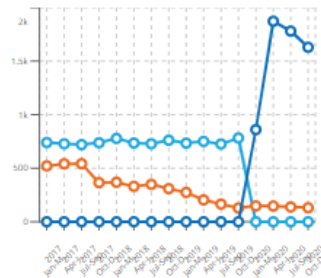
Community Indicator 1.4 Developmental Domains Physical Health & Wellbeing - AEDC (Gladstone LGA)



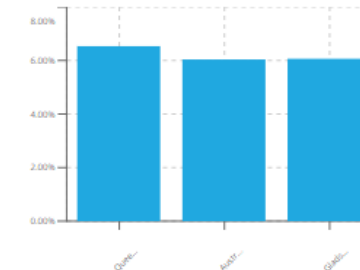
Community Indicator 2.4 Employment Status - One Parent Families (Gladstone LGA)



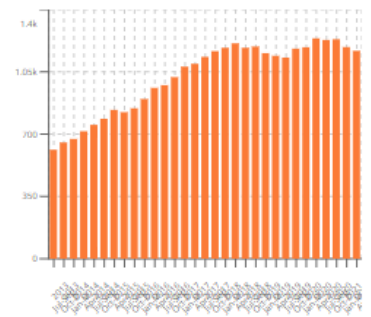
Community Indicator 2.5 Income Support Payments (LGA)



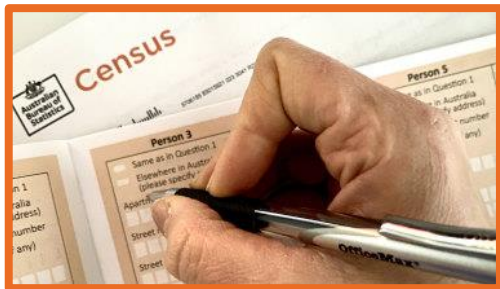
Gladstone - Learn about Household Mortgage and Rental Stress



Single Parent DSS payment recipients - Gladstone LGA



Data Sources & Flow



Census Data > ABS



Service Provider Participant Presentation and Survey Data



Service Provider Output Reporting Via P2i & DEX

- Presentation #s
- Referrals #s
- Participant outcomes



Community Survey

- Self-assessment of own wellbeing e.g.
- Quality of life
- Capacity to access services
- Confidence



& Case Studies

- Story telling to convey real life outcomes

Government Held Data



Data from government funded services and supports and Census

Community Held Data

Community Reporting

Community Dashboard



Local Analysis & Planning

Challenges and Conundrums

- Shifting investment from reactive to proactive
- Cost to provide case managed (intensive support) in an early intervention setting to avoid escalation – evidencing SROI
- Supporting short-term needs to make space for longer-term systems change
- Engaging the voice of community that might not usually engage
- Global social issues that impact families – MH, AODs, DFV
- Balancing support to enable wellbeing while avoiding risk of creating dependency
- Quantifying migration as a variable to measuring wellbeing improvements
- Planning for growth factors driven by external forces – eg rental prices
- Solutions will need to acknowledge what is inside or outside of our direct control and leverage strengths to influence things outside of our control



Strengths and Solutions

- Courage of Government to share authority with community with a high-risk tolerance and safe-to-fail approach
- Collaboration of everyone involved in the work – willingness to share and provide open, transparent, information
- Genuine cross-sector shared values in community wellbeing
- Appetite and generosity of sector to be involved – even if burnt out, overwhelmed or short-staffed
- Tight-knit community with strong cross-sector relationships
- National networks willing to share learnings and resources
- Industry and business investors with local context
- Courage of stakeholders involved to take the bad with the good and accept that negativity may be encountered
- Supportive environment for community to own and hold their own data and lead change



Thank You

GRT is a community driven initiative across the whole Gladstone Region Local Government Area.

Everyone is Welcome!

