

# Media Release

2 November 2021

## Gladstone Regional Council releases its 2020/21 Annual Report

Gladstone Regional Council's 2020/21 Annual Report has been formally adopted after being tabled at today's General Council Meeting.

Gladstone Regional Council Chief Executive Officer Leisa Dowling said the Annual Report aims to give ratepayers and stakeholders an insight into how Council invests revenue to provide essential services to our community.

The theme of this year's Annual Report is *Our Community. Our Future.*, which centres around responding to our community's needs and expectations while ensuring we deliver projects on time and on budget.

"*Our Community. Our Future.* means working hand in hand with our community today to shape the region that our future generations deserve," Ms Dowling said.

"This report reflects on 12 months of Council decision making for current and future generations that provides opportunities for an inclusive, engaged community, while continuing to meet people's needs through value for money services.

"We see our Annual Report as an opportunity to share with our community our achievements and challenges from the past financial year, while also providing transparent reporting of our overall performance."

The 2020/21 Annual Report is made up of the following sections – Introduction and Highlights, Our Council, Operational and Core Service Performance Outcomes, Governance and Disclosures, Financial Performance and References.

It also contains strategic goal scorecards to measure our performance against the commitments made in our *Corporate Plan 2018-2023* and *Operational Plan 2020/21* and details outcomes of our nine strategic goals and key priorities.

Ms Dowling said Council's vision to *Connect. Innovate. Diversify.* continues to be at the forefront of our thinking and is incorporated into Council's strategic goals and community commitments.

"Looking forward, our new *2021-2026 Corporate Plan* will ensure a multi-year emphasis on further enhancing connections with our community, providing value for money for our ratepayers and meeting community expectations in the way we serve," she said.

"Our people remain at the heart of what we do, and we want our people to feel well looked after and valued so they can provide the best possible service to our community."

**MORE**



For further information contact Council's Brand and Communications Team on 4970 0700 or [media@gladstone.qld.gov.au](mailto:media@gladstone.qld.gov.au)

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Gladstone Region Mayor Matt Burnett acknowledged the effort from employees who have worked throughout the 2020/21 financial year to deliver on Council's projects, programs, services, events, general maintenance activities and much more.

"There's no doubting that Council's biggest asset is its people," Councillor Burnett said.

"We have achieved so much in 2020/21 and I look forward to what Gladstone Regional Council can deliver in 2021/22.

"Council will continue to work together with industry and business to diversify our economy and further solidify our status as the powerhouse of Queensland, with fantastic initiatives such as hydrogen and Inland Rail gaining momentum."

Cr Burnett said the Annual Report dedicates six pages to successes and challenges faced by the business in 2020/21.

To read more about Council's successes, challenges and financial performance, please visit [www.gladstone.qld.gov.au/plans-reports](http://www.gladstone.qld.gov.au/plans-reports) or pick up a copy of the 2020/21 Annual Report from a Council Office or Rural Transaction Centre.

**ENDS**