

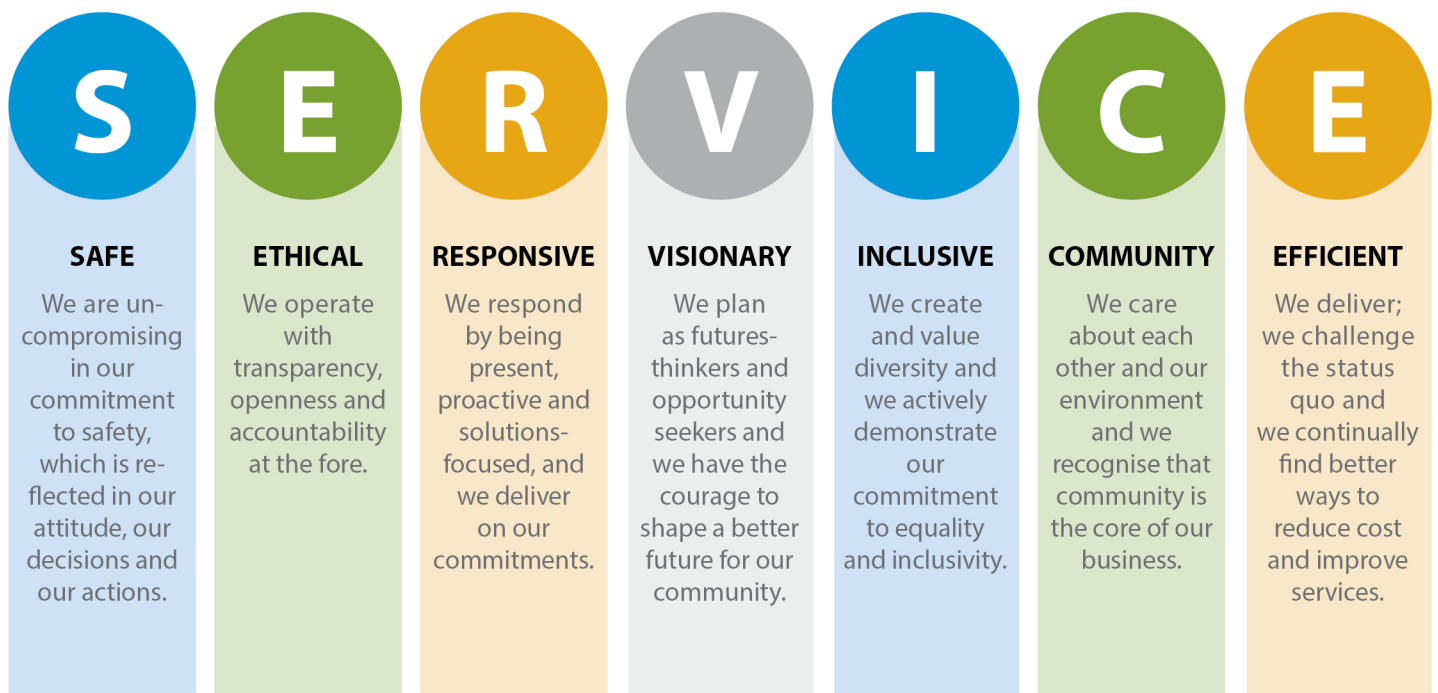
# Gladstone Regional Council

## Service Promise

We are proud of the region in which we live and work, and we are determined to deliver an innovative and unified approach to how we serve our community.

As ratepayers and residents of the Gladstone Region ourselves, we understand what creates a positive impact on the lives of our customers.

To ensure we deliver this at every opportunity, we are guided by our **SERVICE** values:



**SERVICE** is central to our commitment to resolve challenges before they become issues, and our goal is to provide meaningful, efficient and effective solutions when issues are shared with us.

Should you have a matter you wish to discuss with Council, we are available 24/7 at:

**(07) 4970 0700 or [www.gladstone.qld.gov.au](http://www.gladstone.qld.gov.au)**