



Gladstone Regional Council

Council Policy

Title	QUALITY ASSURANCE STATEMENT FOR ROADS
Policy Number	P-2014/25
Responsible Directorate	ENGINEERING SERVICES
Responsible Officer	DIRECTOR ENGINEERING SERVICES
Date of Adoption	18 MARCH 2014
Resolution Number	G/14/1926
Date Review Due	18 MARCH 2017

1.0 PURPOSE:

This policy sets out Gladstone Regional Council's commitment to the Main Roads Department's quality assurance processes for work that Council carries out under road maintenance and capital works contracts for the Main Roads Department.

2.0 SCOPE:

All contracted works carried out by Council for the Main Roads Department.

3.0 RELATED LEGISLATION:

Local Government Act 2009
Local Government Regulation 2012

4.0 RELATED DOCUMENTS:

AS/NZS ISO 9001:2000

5.0 DEFINITIONS:

Nil.

6.0 POLICY STATEMENT:

The corporate mission of Gladstone Regional Council is to provide quality infrastructure and services to the community. The method whereby this shall be achieved is through planning and control of all relevant aspects of work as specified in individual contracts and defined in Gladstone Regional Council procedures.

Quality objectives of Gladstone Regional Council are aimed at meeting ratepayer and customer expectations in areas of response, operational expertise and capability together with cost effectiveness. Achieving this quality is the prime responsibility of all our employees.

All employees of Gladstone Regional Council are required to comply with the quality policy and conform to the requirements of the management system. Council encourages employee involvement in the development and implementation of quality practices as well as continuous improvement based on customer feedback.

All levels of management, supervision and personnel are to be committed to this quality policy which is based on AS/NZS ISO 9001:2000.

7.0 ATTACHMENTS:

Nil.

8.0 REVIEW TRIGGER:

This policy will be reviewed when any of the following occur:

1. The related legislation/documents are amended or replaced.
2. Other circumstances as determined from time to time by a resolution of Council
3. Periodic Review – 3 years from date of adoption.

TABLE OF AMENDMENTS		
Originally Adopted	17 APRIL 2012	G/12/1006 (formerly policy no. P-6.01.05)
Amendment 1	18 MARCH 2014	G/14/1926
Amendment 2	<INSERT DATE COUNCIL MEETING>	<INSERT RESOLUTION NUMBER>
Amendment 3	<INSERT DATE COUNCIL MEETING>	<INSERT RESOLUTION NUMBER>

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STUART RANDLE
CHIEF EXECUTIVE OFFICER