



# Gladstone Regional Council

## Council Policy

<b>Title</b>	<b>QUALITY ASSURANCE STATEMENT FOR ROADS</b>
<b>Policy Number</b>	<b>P-2020-01</b>
<b>Business Unit/s</b>	<b>ROADS PROGRAM DELIVERY</b>
<b>Date of Adoption</b>	
<b>Resolution Number</b>	
<b>Review Date</b>	
<b>Date Repealed</b>	

### 1.0 PURPOSE:

This policy sets out Gladstone Regional Council's commitment to the Queensland Department of Transport and Main Roads' (TMR) quality assurance processes for work that Council carries out under road maintenance and capital works contracts for the TMR.

### 2.0 SCOPE:

All contracted works carried out by Council for the TMR.

### 3.0 RELATED LEGISLATION:

- Local Government Act 2009
- Local Government Regulation 2012

### 4.0 RELATED DOCUMENTS:

- AS/NZS ISO 9001:2016 – Quality Management Systems Requirements.

### 5.0 DEFINITIONS:

Nil.

### 6.0 POLICY STATEMENT:

Gladstone Regional Council is committed to provide quality infrastructure and services to the community. The method whereby this shall be achieved is through planning and control of all relevant aspects of work as specified in individual contracts and defined in Gladstone Regional Council policies and procedures.

Quality objectives of Gladstone Regional Council are aimed at meeting ratepayer and customer expectations in areas of response, operational expertise and capability together with cost effectiveness. Achieving this quality is the prime responsibility of all our employees.

All employees of Gladstone Regional Council are required to comply with this policy and conform to the requirements of the management system. Council encourages employee involvement in the development and implementation of quality practices as well as continuous improvement based on customer feedback.

All levels of management, supervision and personnel are to be committed to this quality policy which is based on AS/NZS ISO 9001:2016 Quality management systems - Requirements.

**7.0 ATTACHMENTS:**

Nil.

**8.0 REVIEW MECHANISM:**

This policy will be reviewed when any of the following occur:

1. The related legislation or governing documents are amended or replaced; or
2. Other circumstances as determined by resolution of Council or the CEO; or
3. Three years from date of adoption.

<b>TABLE OF AMENDMENTS</b>			
<b>Document History</b>	<b>Date</b>	<b>Council Resolution No.</b>	<b>Notes (including the prior Policy No, precise of change/s, etc)</b>
Originally Approved	17 April 2012	G/12/1006	Formerly policy no. P-6.01.05.
Amendment 1	18 March 2014	G/14/1926	P-2014/25
Amendment 2			
Amendment 3			

.....  
**LEISA DOWLING**  
**CHIEF EXECUTIVE OFFICER**