

## MEDIA RELEASE

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### **Community Home Support Program Taxi Service to have new provider**

The Community Home Support Program (Transport) Taxi Service is on the move and will soon be delivered by Centacare CQ.

Gladstone Region Acting Mayor Chris Trevor said Council would transition the service from 30 June 2019.

The service, funded by both State and Federal Governments will be delivered by the new providers, Centacare CQ, from 1 July.

“Over the years, Council’s Transport Program – Gladstone Regional Supported Transport Service (GRSTS) has commonly been known as the HACC Taxi Service,” Councillor Trevor said.

“The service has provided transport assistance within our community for eligible clients with multiple or complex support needs.

“Residents who have utilised the service have included those with a disability, elderly, hearing or vision impaired, carers, and other community members deemed to require support.”

Cr Trevor said use of the program would remain the same for clients and carers with the only difference being that the service would be managed by a separate local provider, Centacare CQ.

“As part of the transition process Council needs to transfer client information across to the new providers, Centacare CQ, as soon as possible,” he said.

Any carers or clients who have issues or queries regarding the transfer of client information should contact Council’s Community Engagement Centre on 4976 6300 as soon as possible.

“Council continues to work with Centacare CQ to ensure the Community Home Support Program (Transport) Taxi Service continues to operate with minimal disruption to clients,” Cr Trevor said.

“Council is confident that capacity exists within our local community sector to continue to deliver suitable level of support and service and meet the needs and expectation of clients using the service,” he said.