



**GLADSTONE**  
REGIONAL COUNCIL

**Roads and Streets Operational Schedule  
and Level of Service**

**PART 2 of 3**



**GLADSTONE**  
REGIONAL COUNCIL

**Roads and Streets Operational  
Schedule and Level of Service**

**URBAN**

**Roads and Streets Operational Schedule and Level of Service (URBAN)**

Criterion	Arterial Road		Distributor Road		Collector Street		Local Street		Road Reserve	
	Arterial	Sub Arterial	4 Lane Distributor	2 Lane Distributor	Industrial	Residential/ Commercial	Residential Access Street	Residential Access Place <sup>2</sup>		
	Example: Bruce Highway, Dawson Highway, Benaraby Gladstone Rd. "Generally State Controlled Roads"	Examples: Kirkwood, Glenlyon, Red Rover, Hansen roads, Don Young Drive, Blain Drive, Palm Drive, & Philip Street	Examples: Chapman Drive, Toolooa Street	Examples: Sun Valley Road, Dixon & Dalrymple Drive, Shaw Street, Col Brown Avenue	Examples: Bested Road, Callenmondah & Pioneer Drives	Examples: Penda Avenue & Harvey Road	Example: Sharyn	Example: Cul-de-sac	Uniformed Road or Track	
	Maintenance Characteristics				Maintenance Characteristics					
1U		2U		3U		4U		5U		6U
Functional Characteristics										
1. Traffic Carrying Function	Volumes Not Restricted	<20,000vpd	<12,000vpd	<6,000vpd	<6,000vpd	<3,000vpd	<1,000vpd	<150vpd	<4vpd	
2. Residential Access Function	Nil	Nil	Multi-Dwelling Sites Only	Individual	Nil	Individual	Individual	Individual	N/A	
3. Through Road	Yes	Yes	Yes	Yes	Yes	Yes	Preferred	No (cul-de-sac only)	N/A	
4. Commercial Access Function	Nil	Nil	Consolidated	Individual	Individual	Individual	No	No	N/A	
5. Industrial Access Function	Nil	Nil	Consolidated	Consolidated	Individual	Nil	No	No	N/A	
6. Traffic Speed Environment	100km/h <sup>3</sup>	80km/h	70km/h	60km/h	60km/h	60km/h	50km/h	50km/h	Drive to track conditions	
7. Maximum Design Vehicle Access <sup>1</sup>	TMR Permitted Vehicles	Class 10	Class 10	Class 10	Class 10	Class 9	Service Vehicles only (Class 8)	Service Vehicles only (Class 8)	N/A	
8. Dangerous /Hazardous Goods Movement	Primary Routes	Primary Routes	Nominated Routes Only	Inappropriate Except for Business Access	Nominated Routes Only	Inappropriate Except for Business Access	No	No	N/A	
9. Public Transport Facilities	Line Haul, Priority Treatments	Bus Route	Bus Route	Bus Route	Bus Route	Bus Route	School Bus Only	No	N/A	
10. Minimum Flood Immunity for Access	1 in 100 years	1 in 100 years	1 in 50 years	1 in 50 years	20	20	10	10	N/A	
11. Cycle Facilities	Within Road Reserve, Max Separation from Road Formation	Lanes on Road (in shoulder) Within Road Reserve (verge), Max Separation from Road Formation	Lanes on Road (in shoulder) Within Road Reserve (verge), Max Separation from Road Formation	Lanes on Road (in shoulder) Within Road Reserve (verge), Max Separation from Road Formation	District/ Neighbourhood Routes, Preference ① Separate Lanes ② Sealed Shoulders Lane ③ On Road Lane	Neighbourhood Routes, Shared Road Space with Cars	Neighbourhood Routes, Shared Road Space with Cars	Neighbourhood Routes, Shared Road Space with Cars	N/A	
12. Pedestrian Movement Facilities	Within Road Reserve, Max Separation from Road Formation	Pathways Both Sides within the verge (see Pathway Hierarchy)	Pathways Both Sides within the verge (see Pathway Hierarchy)	Pathways Both Sides within the verge (see Pathway Hierarchy)	Pathways Both Sides within the verge (see Pathway Hierarchy)	Pathways Both Sides within the verge (see Pathway Hierarchy)	On Verge, Path on One Side	On Verge	N/A	
13. Property Access Control	No Access	No Access	Selective Access Control	Selective Access Control	Individual Sites	Individual Sites	Individual Sites	Individual Sites	N/A	
14. Parking Provision	Nil	Nil	Site Specific	Site Specific	Kerbside	Kerbside	No Specific (Marked) Provision	No Specific (Marked) Provision	N/A	
15. Longitudinal Line marking	Edge of Lane & Centre	Edge of Lane & Centre	Edge of Lane & Centre	Edge of Lane & Centre	Edge of Lane & Centre	Edge of Lane & Centre	Not Required	Not Required	N/A	
16. Bus Stopping Provision	On Road Reserve, Separated from Formation	On Road Reserve, Separated from Formation	On Road Reserve, Separated from Formation	Indented, Dedicated Bays where Appropriate	No Provision	No Provision	No Provision	No Provision	N/A	
17. Pedestrian Crossings	Grade Separated	① Grade Separated ② Signalised	Grade Separated	Some Controlled Points Underpass Central Refuge	Controlled Points, as per Pathway Hierarchy	Controlled Points, as per Pathway Hierarchy	No Specific Provision	No Specific Provision	N/A	
18. Wildlife Corridors	Yes	Yes	Yes	No	No	No	No	No	N/A	
19. Intersection Spacing	2km Highway >2km Motorway	1000m (min)	500m (min)	500m (min)	200m (min)	100m (min)	80m (min)	Nil	N/A	
20. Intersection Treatments	Grade Separated	Grade Separated Signalised Roundabout Volume Dependant	Signalised Roundabout Priority "T" Volume Dependant	Signalised Roundabout Priority "T" Volume Dependant	Roundabout Priority "T" Volume Dependant	Roundabout Priority "T" Volume Dependant	Priority "T"	Priority "T"	N/A	
21. Intersection Interaction									N/A	
- Arterial										
- Sub Arterial										
- Distributor										
- Industrial Collector										
- Residential Collector										
- Access Street										
- Access Place										
22. Cross Section	Divided Carriageway	Divided Carriageway	Divided Carriageway	2 Lanes Undivided	2 Lanes Undivided	2 Lanes Undivided	2 Lanes Undivided	2 Lanes Undivided	N/A	
Impact Characteristics										
23. Abutting Land Use Types	Non Sensitive to Traffic	Non Sensitive, Vehicle Associated	Non Sensitive to Traffic	Retail Commercial Light Industrial	As Specified Under Zoning	As Specified Under Zoning	As Specified Under Zoning	As Specified Under Zoning	N/A	
24. Land Use Impact Amelioration	Barriers, Buffers, Setbacks	Barriers, Buffers, Setbacks	Barriers, Buffers, Setbacks	① Street scaping ② Traffic Management (Site Specific)	① Street scaping ② Intersection Control	① Street scaping ② Intersection Control	① Street scaping	① Street scaping	N/A	

<sup>1</sup> Austroads Vehicle Classification System  
<sup>2</sup> These roads are to be No Through Roads only  
<sup>3</sup> Desirable Future level is legal limit

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	Maintenance Characteristics				Maintenance Characteristics				
	1U		2U		3U		4U		5U
1 - All Maintenance	Subject to Operations Budget allocations								No Budget Allocations
2 - Proactive General Road Maintenance Inspections	6 months rotation program		9 months rotation program		12 months rotation program		18 months rotation program		N/A
3 - Proactive Road Condition Assessments	5 year rotation program								N/A
4 - Proactive Car Parks General Maintenance Inspections	6 months rotation program		9 months rotation program		12 months rotation program		18 months rotation program		N/A
5 - Proactive Car Parks Condition Assessments	5 year rotation program								N/A
6 - Routine Road Drainage Structure Inspections - Culverts & Floodway's, "visually accessible" inclusive of inlets and outlets	12 months rotation program				18 months rotation program				N/A
7 - Proactive Stormwater CCTV Inspections and Clean "URBAN AREAS ONLY"	Generally 15 - 20 year rotation program								N/A
8 - Proactive Bridge Inspections. NOTE:- Matthew Flinders Bridge "Specific Management Plan"	Level 1 inspection annually. Level 2 inspection every 5 years or as determined from Level 1 inspection. Level 3 inspections determined from Level 1 and 2 inspection outcomes								N/A
9 - Reseals - Bitumen Roads, Streets & Car Parks	Generally 10 - 15 year rotation program								N/A
10 - Asphaltic Concrete Overlay (Bitumen Asphalt) Roads, Streets & Car Parks	Generally 15 - 20 year rotation program								N/A
11 - Proactive Footpath Inspections	12 month rotation program								N/A
12 - Proactive Footpath Condition Assessment	5 year rotation program								N/A
13 - Proactive Pedestrian Bridges and Elevated Walkway Inspections	12 monthly Level 1 inspection. Level 2 inspection every 5 years or as determined from Level 1 inspection. Level 3 inspections determined from Level 1 and or 2 inspection outcomes								N/A
14 - Proactive Bus Stop / Shelter Inspections	12 month rotation program								N/A
15 - Roadside Mowing / Slashing / Herbicide Spraying	External to 60 km zones generally 3 times annually or intervention level > 700 mm in height, cut width from sealed shoulder 3.5 meters "verge", cut height to 100mm. - Within 60km speed zones intervention level is >200 mm and are maintained by Parks Management. Note- Gravel roads generally not slashed unless considered safety risk								N/A
16 - Proactive Detention/ Retention Basin Inspections (Urban)	12 month rotation program								N/A
17 - Proactive Inspection Open Drains (Urban)	12 month inspection program								N/A
18 - Proactive Traffic Signal Inspections	Bi Weekly Inspections								N/A
19 - Proactive Street Light Inspections Council Owned	12 month rotation program Council owned only. NOTE:- Authority owned street lights inspected by relevant authority "Ergon"								N/A
20 - Proactive Electronic Signage Inspections "Flood Warning Signs"	12 month rotation program								N/A
21 - Litter / Graffiti	Not Specific to Road Hierarchy: As required with acceptance to "Red Rover Road, Don Young Drive, Kirkwood Road" (Bi Monthly Litter Collection)								N/A
22 - Proactive Gross Pollutant Traps Inspections	12 Month inspection & Cleaning Program								N/A
23 - Proactive Boatramp and Jetty Inspection	Not Specific to Road Hierarchy. 12 Month rotation program								N/A
24 - Proactive Retaining Walls Inspection	Not Specific to Road Hierarchy. 12 Month rotation program								N/A

As Per State Road Authority Requirements / Road Performance Contract (RMPC) for entirety of 1U Level of Service

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	Example: Bruce Highway, Dawson Highway, Benaraby Gladstone Rd. "Generally State Controlled Roads"	Examples: Kirkwood, Glenlyon, Red Rover, Hansen roads, Don Young Drive, Blain Drive, Palm Drive, & Philip Street	Examples: Chapman Drive, Toolooa Street	Examples: Sun Valley Road, Dixon & Dalrymple Drive, Shaw Street, Col Brown Avenue	Examples: Bested Road, Callenmondah & Pioneer Drives	Examples: Penda Avenue & Harvey Road	Example: Sharyn	Example: Cul-de-sac	Unformed Road or Track	
	Maintenance Characteristics					Maintenance Characteristics				
Levels of Service Rating					Levels of Service Rating					
	1U	2U	3U		4U		5U	6U		
<b>25 - Street Sweeping</b>										
Street Sweeping by Location	Specific rotation for		Specific rotation for Proactive street sweeping maintenance activities in specific areas:				Specific rotation for Proactive street sweeping maintenance activities in specific areas:			N/A
Proactive street sweeping maintenance activities										
1) CBD Weekly Service	Gladstone		Weekly Service on Nominated Streets							N/A
2) Business Hubs Bi Weekly Service i.e., Miriam Vale, Agnes Water, Town of 1770, Callope, Boyne Island, Tannum Sands			Bi Weekly Service on Nominated Streets							N/A
3) Arterial / Sub Arterial / Distributor	Monthly Service	Generally TMR roads and serviced subject to monthly condition assessments	Monthly Service	Monthly Service	Monthly Service					N/A
4) Collector / Industrial Collector 6 times per year ( Bi Monthly Service)						Bi Monthly Service (6 times per year)	Bi Monthly Service (6 times per year)			N/A
5) Access Street / Access Place 3 times per year (4 monthly service)								4 monthly Service (3 times per year)	4 monthly Service (3 times per year)	N/A
<b>SEALED ROADS</b>										
<b>26 - Sealed Road Flushing / Stripping / Cracking Defects</b>										
26.1 - Sealed Road Flushing / Stripping / Cracking Defects - stripped patch exceed 10m2 in area or loss of aggregate or the gravel pavement is visible - flushing >10m2 or >20% of lane km - cracking >5-8mm width or frequent over 25% of lane km or road length <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A	
26.2 - Sealed Road Flushing / Stripping / Cracking Defects - stripped patch exceed 10m2 in area or loss of aggregate or the gravel pavement is visible - flushing >10m2 or >20% of lane km - cracking >5-8mm width or frequent over 25% of lane km or road length <b>Repair on Inspection</b>		P1: 60 days P2: 60-180 days	P1: 60 days P2: 60-180 days	P1: 60 days P2: 60-180 days	P1: 90 days P2: 90-360 days	P1: 90 days P2: 90-360 days	P1: 90 days P2: 90-360 days	P1: 90 days P2: 90-360 days	N/A	
<b>27 - Pavement Pothole Defects</b>										
27.1 - Pavement Potholes Defects - < 30 mm & >30mm depth - >500mm diameter <b>Inspection on Request</b>		> 30mm within 2 days of notification < 30mm within 5 days of notification	> 30mm within 2 days of notification < 30mm within 5 days of notification	> 30mm within 2 days of notification < 30mm within 5 days of notification	> 30mm within 2 days of notification < 30mm within 5 days of notification	> 30mm within 2 days of notification < 30mm within 5 days of notification	> 30mm within 2 days of notification < 30mm within 5 days of notification	> 30mm within 2 days of notification < 30mm within 5 days of notification	N/A	
27.2 - Pavement Potholes Defects - < 30 mm & >30mm depth - >500mm diameter <b>Repair on Inspection</b>		P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	P1: 5 days P2: 10 days	P1: 5 days P2: 10 days	P1: 5 days P2: 10 days	P1: 5 days P2: 10 days	N/A	
<b>28- Pavement Rutting Defects</b>										
28.1 - Pavement Rutting Defects - >75mm depth under a straight edge <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A	
28.2 - Pavement Rutting Defects - >75mm depth under a straight edge <b>Repair on Inspection</b>		P1: 30 - 120 days P2: 60-180 days	P1: 30 - 120 days P2: 60-180 days	P1: 30 - 120 days P2: 60-180 days	P1: 30 - 180 days P2: 90-240 days	P1: 30 - 180 days P2: 90-240 days	P1: 30 - 240 days P2: 90-300 days	P1: 30 - 240 days P2: 90-300 days	N/A	
<b>29 - Pavement Shove and Isolated Depression Defects</b>										
29.1 - Pavement Shove and Isolated Depression Defects - Depression or bump area > 75mm in height difference under straight edge and includes areas < 50m2 <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A	
29.2 - Pavement Shove and Isolated Depression Defects - Depression or bump area > 75mm in height difference under straight edge and includes areas < 50m2 <b>Repair on Inspection</b>		P1: 30 - 60 days P2: 60-90 days	P1: 30 - 60 days P2: 60-90 days	P1: 30 - 60 days P2: 60-90 days	P1: 30 - 90 days P2: 90-120 days	P1: 30 - 90 days P2: 90-120 days	P1: 30 - 120 days P2: 90-180 days	P1: 30 - 120 days P2: 90-180 days	N/A	

**Roads and Streets Operational Schedule and Level of Service (URBAN)**

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	Arterial	Sub Arterial	4 Lane Distributor	2 Lane Distributor	Industrial	Residential/ Commercial	Residential Access Street	Residential Access Place <sup>2</sup>	
	Example: Bruce Highway, Dawson Highway, Benaraby Gladstone Rd. "Generally State Controlled Roads"	Examples: Kirkwood, Glenlyon, Red Rover, Hansen roads, Don Young Drive, Blain Drive, Palm Drive, & Phillip Street	Examples: Chapman Drive, Toolooa Street	Examples: Sun Valley Road, Dixon & Dalrymple Drive, Shaw Street, Col Brown Avenue	Examples: Bested Road, Callenmondah & Pioneer Drives	Examples: Penda Avenue & Harvey Road	Example: Sharyn	Example: Cul-de-sac	Unformed Road or Track
	Maintenance Characteristics				Maintenance Characteristics				
	1U		2U		3U		4U		5U
<b>30- Pavement Edge Break Defects</b>									
30.1 - Pavement Edge Break Defects - Edge Break is > 200mm from the average existing line of bitumen <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A
30.2 - Pavement Edge Break Defects - Edge Break is > 200mm from the average existing line of bitumen <b>Repair on Inspection</b>		P1: 30 - 90 days P2: 60-120 days	P1: 30 - 90 days P2: 60-120 days	P1: 30 - 90 days P2: 60-120 days	P1: 30 - 120 days P2: 90-150 days	P1: 30 - 120 days P2: 90-150 days	P1: 30 - 150 days P2: 90-180 days	P1: 30 - 150 days P2: 90-180 days	N/A
<b>31 - Pavement / Sealed Edge Drop Defects</b>									
31.1 - Pavement / Sealed Edge Drop Defects - Edge drop is >75mm from existing sealed surface under straight edge <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A
31.2 - Pavement / Sealed Edge Drop Defects - Edge drop is >75mm from existing sealed surface under straight edge <b>Repair on Inspection</b>		P1: 30 - 120 days P2: 60-180 days	P1: 30 - 120 days P2: 60-180 days	P1: 30 - 120 days P2: 60-180 days	P1: 30 - 180 days P2: 90-240 days	P1: 30 - 180 days P2: 90-240 days	P1: 30 - 240 days P2: 90-300 days	P1: 30 - 240 days P2: 90-300 days	N/A
<b>32 - Pavement Loose Stone Defects</b>									
32.1 - Pavement Loose Stone Defects - Debris build up is likely to be accumulated >25mm in kerb channels or >25mm depth of loose material, on road >20m2 <b>Inspection on Request</b>		2 days	2 days	2 days	5 days	5 days	10 days	10 days	N/A
32.2 - Pavement Loose Stone Defects - Debris build up is likely to be accumulated >25mm in kerb channels or >25mm depth of loose material, on road >20m2 <b>Repair on Inspection</b>		P1: 5-10 days P2: 15 days	P1: 5-10 days P2: 15 days	P1: 5-10 days P2: 15 days	P1: 5-10 days P2: 15 days	P1: 5-10 days P2: 15 days	P1: 10-15 days P2: 20 days	P1: 10-15 days P2: 20 days	N/A
<b>33 - Traffic Signal Defects</b>									
33.1 - All Signals Failure <b>Inspection of Request</b>		Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	N/A
33.2 - All Signals Failure <b>Repair on Inspection</b>		Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	N/A
33.3 - Electrical fault electrocution concern <b>Inspection on Request</b>		Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	N/A
33.4 - Electrical fault electrocution concern <b>Repair on Inspection</b>		Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	N/A
33.5 - Single (1) light failure <b>Inspection on Request</b>		Within 2 days of notification	Within 2 days of notification	Within 2 days of notification	Within 2 days of notification	Within 2 days of notification	Within 2 days of notification	Within 2 days of notification	N/A
33.6 - Single (1) light failure <b>Repair on Inspection</b>		P1: Within 5 days of Inspection P2: Within 10 days of Inspection	P1: Within 5 days of Inspection P2: Within 10 days of Inspection	P1: Within 5 days of Inspection P2: Within 10 days of Inspection	P1: Within 5 days of Inspection P2: Within 10 days of Inspection	P1: Within 5 days of Inspection P2: Within 10 days of Inspection	P1: Within 5 days of Inspection P2: Within 10 days of Inspection	P1: Within 5 days of Inspection P2: Within 10 days of Inspection	N/A
33.7 - Total Audible Device Failure <b>Inspection of Request</b>		Within 5 days of notification	Within 5 days of notification	Within 5 days of notification	Within 5 days of notification	Within 5 days of notification	Within 5 days of notification	Within 5 days of notification	N/A
33.8 - Total Audible Device Failure <b>Repair on Inspection</b>		Within 14 days of Inspection	Within 14 days of Inspection	Within 14 days of Inspection	Within 14 days of Inspection	Within 14 days of Inspection	Within 14 days of Inspection	Within 14 days of Inspection	N/A
<b>34 - Service Pit Cover &amp; Surround Defects (includes Sewerage/Stormwater manholes)</b>									
34.1 - Service Pit Cover & Surround Defects - All displaced or damaged pit covers. - Service Pit to be made safe by Council and referred to relevant authority or Council Section <b>Inspection on Request</b>		2 days of notification	2 days of notification	2 days of notification	5 days of notification	5 days of notification	5 days of notification	5 days of notification	N/A
34.2 - Service Pit Cover & Surround Defects - All displaced or damaged pit covers. - Service Pit to be made safe by Council and referred to relevant authority or Council Section <b>Repair on Inspection</b>		P1: 5 days P2: 5-10 days	P1: 5 days P2: 5-10 days	P1: 5 days P2: 5-10 days	P1: 10 days P2: 10-15 days	P1: 10 days P2: 10-15 days	P1: 10 days P2: 15-20days	P1: 10 days P2: 15-20days	N/A

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	Example: Bruce Highway, Dawson Highway, Benaraby Gladstone Rd. "Generally State Controlled Roads"		Examples: Kirkwood, Glenlyon, Red Rover, Hansen roads, Don Young Drive, Blain Drive, Palm Drive, & Philip Street		Examples: Chapman Drive, Toolooa Street		Examples: Sun Valley Road, Dixon & Dalrymple Drive, Shaw Street, Col Brown Avenue		Examples: Bested Road, Callenmondah & Pioneer Drives	Examples: Penda Avenue & Harvey Road	Example: Sharyn	Example: Cul-de-sac	Unformed Road or Track
	Maintenance Characteristics					Maintenance Characteristics							
	Levels of Service Rating					Levels of Service Rating							
	1U	2U	3U	4U	5U	6U							
<b>35 - Footpath Defects. Note:- Footpath Hierarchy May Not At Times Align With Road Hierarchy</b>													
35.1 - Trip and Slip Defects - lip is >30mm in height variation - rut is >50mm depth - surface - grassed footpaths inspected case by case basis <b>Inspection on Request</b>	- slippery	2 days	2 days	2 days	2 days	2 days	5 days	5 days	N/A				
35.2 - Trip and Slip Defects - lip is >30mm in height variation - rut is >50mm depth - surface - grassed footpaths inspected case by case basis <b>Repair on Inspection</b>	- slippery	P1: 30-60 days P2: 30-90 days	P1: 30-60 days P2: 30-90 days	P1: 30-60 days P2: 30-90 days	P1: 30-60 days P2: 30-90 days	P1: 30-60 days P2: 30-90 days	P1: 30-90 days P2: 30-120 days	P1: 30-90 days P2: 30-120 days	N/A				
35.3 - Surface Defects - Cracked, broken or ravelling - Cracks > 10mm horizontal width to depth > 50mm - Broken Area > 25% of pathway width & length of area affected - Ravelling >25% of pathway width and length - Tree obstructions and damage from roots <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	10 days	10 days	N/A				
35.4 - Surface Defects - Cracked, broken or ravelling - Cracks > 10mm horizontal width to depth > 50mm - Broken Area > 25% of pathway width & length of area affected - Ravelling >25% of pathway width and length - Tree obstructions and damage from roots <b>Repair on Inspection</b>		P1: 60-90 days P2: 30-120 days	P1: 60-90 days P2: 60-120 days	P1: 60-90 days P2: 60-120 days	P1: 60-90 days P2: 60-120 days	P1: 60-90 days P2: 60-120 days	P1: 90-120 days P2: 90-180 days	P1: 90-120 days P2: 90-180 days	N/A				
35.5 - Pedestrian Bridge and Elevated Walkway Defects <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	10 days	10 days	N/A				
35.6 - Pedestrian Bridge and Elevated Walkway Defects <b>Repair on Inspection</b>		P1: 10-180 days P2: 180-240 days	P1: 10-180 days P2: 180-240 days	P1: 10-180 days P2: 180-240 days	P1: 10-180 days P2: 180-240 days	P1: 10-180 days P2: 180-240 days	P1: 30-240 days P2: 240-360 days	P1: 30-240 days P2: 240-360 days	N/A				
<b>36 - Property Access Defects</b>													
36.1 - Property Access Defects - For all accesses where a defect exists within pedestrian pathway causing a safety issue for members of the public. - Gravel accessed 'non-pedestrian area' with potholes or rutting >75mm depth or defect area >3m <sup>2</sup> - Concrete or paved accesses 'pedestrian area' with water ponding or trip hazards to a depth >30mm <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	10 days	10 days	N/A				
36.2 - Property Access Defects - For all accesses where a defect exists within pedestrian pathway causing a safety issue for members of the public. - Gravel accessed 'non-pedestrian area' with potholes or rutting >75mm depth or defect area >3m <sup>2</sup> - Concrete or paved accesses 'pedestrian area' with water ponding or trip hazards to a depth >30mm <b>Repair on Inspection</b>		10 days - Council to perform satisfactory interim treatment. (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	10 days - Council to perform satisfactory interim treatment. (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	10 days - Council to perform satisfactory interim treatment. (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	10 days - Council to perform satisfactory interim treatment. (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	10 days - Council to perform satisfactory interim treatment. (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	10 days - Council to perform satisfactory interim treatment. (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	10 days - Council to perform satisfactory interim treatment. (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	N/A				
<b>37 - Kerb and Channel Defects</b>													
37.1 - Kerb and Channel Defects - Kerb vertical displacement >60mm and/ or horizontal displacement >120mm to max of 12m in kerb length. If more than 12 meters refer to Area Co-ordinator for capital works consideration. <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A				
37.2 - Kerb and Channel Defects - Kerb vertical displacement >60mm and/ or horizontal displacement >120mm to max of 12m in kerb length. If more than 12 meters refer to Area Co-ordinator for capital works consideration. <b>Repair on Inspection</b>		P1: 30-120 days P2: 120-360 days	P1: 30-120 days P2: 120-360 days	P1: 30-120 days P2: 120-360 days	P1: 30-240 days P2: 240-360 days	P1: 30-240 days P2: 240-360 days	P1: 30-240 days P2: 240-360 days	P1: 30-240 days P2: 240-360 days	N/A				
37.3 - Semi Mountable Kerb and Paved Median Defects - Kerb vertical displacement >100mm and/ or horizontal displacement > 200mm to max of 20m in kerb length - Paved median displacement causing traffic safety concerns - Grass and vegetation >300mm in height growing from paved joins or edges <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A				
37.3 - Semi Mountable Kerb and Paved Median Defects - Kerb vertical displacement >100mm and/ or horizontal displacement > 200mm to max of 20m in kerb length - Paved median displacement causing traffic safety concerns - Grass and vegetation >300mm in height growing from paved joins or edges <b>Repair on Inspection</b>		P1: 5-10 days P2: 10-90 days	P1: 5-10 days P2: 10-90 days	P1: 5-10 days P2: 10-90 days	P1: 10-30 days P2: 30-180 days	P1: 10-30 days P2: 30-180 days	P1: 10-30 days P2: 30-180 days	P1: 10-30 days P2: 30-180 days	N/A				

**Roads and Streets Operational Schedule and Level of Service (URBAN)**

Criterion	Arterial Road		Distributor Road		Collector Street		Local Street		Road Reserve	
	Arterial	Sub Arterial	4 Lane Distributor	2 Lane Distributor	Industrial	Residential/ Commercial	Residential Access Street	Residential Access Place <sup>2</sup>		
	Example: Bruce Highway, Dawson Highway, Benaraby Gladstone Rd. <b>"Generally State Controlled Roads"</b>	Examples: Kirkwood, Glenlyon, Red Rover, Hansen roads, Don Young Drive, Blain Drive, Palm Drive, & Phillip Street	Examples: Chapman Drive, Toolooa Street	Examples: Sun Valley Road, Dixon & Dalrymple Drive, Shaw Street, Col Brown Avenue	Examples: Bested Road, Callenmondah & Pioneer Drives	Examples: Penda Avenue & Harvey Road	Example: Sharyn	Example: Cul-de-sac	Uniformed Road or Track	
	Maintenance Characteristics				Maintenance Characteristics					
	1U			2U		3U		4U		5U
<b>ROADS ANCILLARY</b>										
<b>38 - Bridge Defects</b>										
<b>38.1 - Bridge Defects</b> - Defects determined from Inspection Reports <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A	
<b>38.2 - Bridge Defects</b> - Defects determined from Inspection Reports <b>Repair on Inspection</b>		P1: 10-180 days P2: 180-360 days	P1: 10-180 days P2: 180-360 days	P1: 10-180 days P2: 180-360 days	P1: 10 - 360 days P2: 360-720 days	P1: 10 - 360 days P2: 360-720 days	P1: 10 - 360 days P2: 360-720 days	P1: 10 - 360 days P2: 360-720 days	N/A	
<b>39- Boat Ramp and Jetties Defects</b>										
<b>39.1 - Boat Ramp and Jetties Defects</b> - Boat Ramp Slippery or Structural Defect - Jetty Slippery or Structural Defect <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	5 days	5 days	N/A	
<b>39.2 - Boat Ramp and Jetties Defects</b> - Boat Ramp Slippery or Structural Defect - Jetty Slippery or Structural Defect <b>Repair on Inspection</b>		P1: 30-60 days P2: 60-120 days	P1: 30-60 days P2: 60-120 days	P1: 30-60 days P2: 60-120 days	P1: 30-60 days P2: 60-120 days	P1: 30-60 days P2: 60-120 days	P1: 30-60 days P2: 60-120 days	P1: 30-60 days P2: 60-120 days	N/A	
<b>40 - Street Lights and Electronic Sign Defects (Council Owned) Defects</b>										
<b>40.1 - Street Lights and Electronic Sign Defects</b> - Damaged or failed light - Components pose a potential hazard <b>Inspection on Request</b>		24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	24 hours	N/A	
<b>40.2 - Street Lights and Electronic Sign Defects</b> - Damaged or failed light - Components pose a potential hazard <b>Repair on Inspection</b>		P1: 24 hours P2: 30-60 days	P1: 24 hours P2: 30-60 days	P1: 24 hours P2: 30-60 days	P1: 24 hours P2: 30-60 days	P1: 24 hours P2: 30-60 days	P1: 24 hours P2: 30-60 days	P1: 24 hours P2: 30-60 days	N/A	
<b>41 - Signs Missing / Defective (Road Furniture) Defects</b>										
<b>41.1 - Signs Missing / Defective Defects</b> - Missing, faded or dirty sign which does not comply with the Main Roads Manual of Uniform Traffic Control Devices - Sign is beyond repair or supporting structure is beyond repair <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	5 days	5 days	N/A	
<b>41.2 - Signs Missing / Defective Defects</b> - Missing, faded or dirty sign which does not comply with the Main Roads Manual of Uniform Traffic Control Devices - Sign is beyond repair or supporting structure is beyond repair <b>Repair on Inspection</b>		P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 60 days	P1: 5 days P2: 60 days	P1: 5 days P2: 60 days	P1: 5 days P2: 60 days	N/A	
<b>42 - Bus Stops and Shelters Defects</b>										
<b>42.1 - Bus Stops and Shelters Defects</b> - Damaged, faded or defective signs, shelter, tactile - Trip hazards >15mm - Line marking >50% of marking has lost reflectivity or discoloured <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	5 days	5 days	N/A	
<b>42.2 - Bus Stops and Shelters Defects</b> - Damaged, faded or defective signs, shelter, tactile - Trip hazards >15mm - Line marking >50% of marking has lost reflectivity or discoloured <b>Repair on Inspection</b>		P1: 10 days P2: 30 days	P1: 10 days P2: 30 days	P1: 10 days P2: 30 days	P1: 10 days P2: 30 days	P1: 10 days P2: 30 days	P1: 10 days P2: 30 days	P1: 10 days P2: 30 days	N/A	
<b>43 - Guide Post Delineator Defects</b>										
<b>43.1 - Guide Post Delineator Defects</b> - Missing post or on a noticeable lean <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A	
<b>43.2 - Guide Post Delineator Defects</b> - Missing post or on a noticeable lean <b>Repair on Inspection</b>		P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 10 days P2: 60 days	P1: 10 days P2: 60 days	P1: 10 days P2: 60 days	P1: 10 days P2: 60 days	N/A	
<b>44- Missing or Faded Line Marking Defects</b>										
<b>44.1 - Missing or Faded Line Marking Defects</b> - >50% of traffic management line marking has lost reflectivity or discoloured over lane Km or over 100m of footpath length - >20% of raised pavement markers are missing or defective over a lane km <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A	
<b>44.2 - Missing or Faded Line Marking Defects</b> - >50% of traffic management line marking has lost reflectivity or discoloured over lane Km or over 100m of footpath length - >20% of raised pavement markers are missing or defective over a lane km <b>Repair on Inspection</b>		P1: 60-120days P2: 120-240 days	P1: 60-120days P2: 120-240 days	P1: 60-120days P2: 120-240 days	P1: 90-180days P2: 180-360 days	P1: 90-180days P2: 180-360 days	P1: 90-180days P2: 180-360 days	P1: 90-180days P2: 180-360 days	N/A	



**Roads and Streets Operational Schedule and Level of Service (URBAN)**

Criterion	Arterial Road		Distributor Road		Collector Street		Local Street		Road Reserve	
	Arterial	Sub Arterial	4 Lane Distributor	2 Lane Distributor	Industrial	Residential/ Commercial	Residential Access Street	Residential Access Place <sup>2</sup>		
	Example: Bruce Highway, Dawson Highway, Benaraby Gladstone Rd. <b>"Generally State Controlled Roads"</b>	Examples: Kirkwood, Glenlyon, Red Rover, Hansen roads: Don Young Drive, Blain Drive, Palm Drive, & Phillip Street	Examples: Chapman Drive, Toolooa Street	Examples: Sun Valley Road, Dixon & Dalrymple Drive, Shaw Street, Col Brown Avenue	Examples: Bested Road, Callenmondah & Pioneer Drives	Examples: Penda Avenue & Harvey Road	Example: Sharyn	Example: Cul-de-sac	Uniformed Road or Track	
	Maintenance Characteristics				Maintenance Characteristics					
	1U			2U		3U		4U		5U
<b>45 - Litter / Graffiti on Roads and Footpath Defects</b>										
45.1 - Litter / Graffiti on Roads and Signs Defects - Intervention when highly visible to the public <b>Inspection on Request</b>		2 days	2 days	2 days	2 days	2 days	2 days	2 days	N/A	
45.2 - Litter / Graffiti on Roads and Signs Defects - Intervention when highly visible to the public <b>Repair on Inspection</b>		P1: 2.5days P2: 30 days	P1: 2.5days P2: 30 days	P1: 2.5days P2: 30 days	P1: 2.5days P2: 30 days	P1: 2.5days P2: 30 days	P1: 2.5days P2: 30 days	P1: 2.5days P2: 30 days	N/A	
<b>46- Deceased Animals / Straying Stock on Roads and Footpaths Defects</b>										
46.1 - Deceased Animals / Straying Stock on Roads and Footpaths Defects - Intervention when highly visible to the public and/ or pose a significant safety concern to travelling public <b>Inspection on Request</b>		1 days	1 days	1 days	2 days	2 days	2 days	2 days	N/A	
46.2 - Deceased Animals / Straying Stock on Roads and Footpaths Defects - Intervention when highly visible to the public and/ or pose a significant safety concern to travelling public <b>Repair on Inspection</b>		P1: 1 days P2: 2 days	P1: 1 days P2: 2 days	P1: 1 days P2: 2 days	P1: 1 days P2: 3 days	P1: 1 days P2: 3 days	P1: 1 days P2: 3 days	P1: 1 days P2: 3 days	N/A	
<b>47 - Damaged Safety Fencing Defects</b>										
47.1 - Damaged Safety Fencing Defects - Intervention when pedestrians likely to gain unauthorised access to the road reserve or where a fall hazard exists <b>Inspection on Request</b>		2-5 days	2-5 days	2-5 days	2-5 days	2-5 days	2-5 days	2-5 days	N/A	
47.2 - Damaged Safety Fencing Defects - Intervention when pedestrians likely to gain unauthorised access to the road reserve or where a fall hazard exists <b>Repair on Inspection</b>		P1: 30 days P2: 60-90 days	P1: 30 days P2: 60-90 days	P1: 30 days P2: 60-90 days	P1: 30 days P2: 90-120 days	P1: 30 days P2: 90-120 days	P1: 30 days P2: 60-90 days	P1: 30 days P2: 60-90 days	N/A	
<b>48 - Guard Rail Defects</b>										
48.1 - Guard Rail Defects - Damaged guard rail or components are a potential hazard to traffic or rail is bent 300mm out of alignment or has a loss of structural integrity - End treatment directional arrows and or delineators missing or defective <b>Inspection on Request</b>		2-5 days	2-5 days	2-5 days	5-10 days	5-10 days	5-10 days	5-10 days	N/A	
48.2 - Guard Rail Defects - Damaged guard rail or components are a potential hazard to traffic or rail is bent 300mm out of alignment or has a loss of structural integrity - End treatment directional arrows and or delineators missing or defective <b>Repair on Inspection</b>		P1: 30-60 days P2: 90 days	P1: 30-60 days P2: 60-90 days	P1: 30-60 days P2: 60-90 days	P1: 60-90 days P2: 90-120 days	P1: 60-90 days P2: 90-120 days	P1: 60-90 days P2: 90-120 days	P1: 60-90 days P2: 90-120 days	N/A	
<b>49 - Road Side Vegetation / Herbicide Spraying</b>										
49.1 - Road Side Vegetation / Herbicide - Grass > 700mm in height on road verge - Grass > 300mm in height in a concrete median "joints" - Vegetation causing damage to existing assets - Trees within clear zones (subject to funding) <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	10 days	10 days	10 days	N/A	
49.2 - Road Side Vegetation / Herbicide - Grass > 700mm in height on road verge - Grass > 300mm in height in a concrete median "joints" - Vegetation causing damage to existing assets - Trees within clear zones (subject to funding) <b>Inspection on Request</b>		P1: 30 days P2: 60 days	P1: 30 days P2: 60 days	P1: 30 days P2: 60 days	P1: 60 days P2: 90 days	P1: 60 days P2: 90 days	P1: 60 days P2: 90 days	P1: 60 days P2: 90 days	N/A	
<b>50 - Various Streetscape / Structures / Road Furniture Defects</b>										
50.1 - Various Streetscape / Structures / Road Furniture Defects - Assets or components pose a potential hazard to both vehicle and pedestrian traffic - Assets are no longer fit for purpose <b>Inspection on Request</b>		2-5 days	2-5 days	2-5 days	2-5 days	2-5 days	2-5 days	2-5 days	N/A	
50.2 - Various Streetscape / Structures / Road Furniture Defects - Assets or components pose a potential hazard to both vehicle and pedestrian traffic - Assets are no longer fit for purpose <b>Repair on Inspection</b>		P1: 5-10 days P2: 5-90 days	P1: 5-10 days P2: 5-90 days	P1: 5-10 days P2: 5-90 days	P1: 5-10 days P2: 5-90 days	P1: 5-10 days P2: 5-90 days	P1: 5-10 days P2: 5-90 days	P1: 5-10 days P2: 5-90 days	N/A	

Roads and Streets Operational Schedule and Level of Service (URBAN)

Criterion	Arterial Road		Distributor Road		Collector Street		Local Street		Road Reserve
	Arterial	Sub Arterial	4 Lane Distributor	2 Lane Distributor	Industrial	Residential/ Commercial	Residential Access Street	Residential Access Place <sup>2</sup>	
	Example: Bruce Highway, Dawson Highway, Benaraby Gladstone Rd. "Generally State Controlled Roads"	Examples: Kirkwood, Glenlyon, Red Rover, Hansen roads, Don Young Drive, Blain Drive, Palm Drive, & Philip Street	Examples: Chapman Drive, Toooloa Street	Examples: Sun Valley Road, Dixon & Dalrymple Drive, Shaw Street, Col Brown Avenue	Examples: Bested Road, Callenmondah & Pioneer Drives	Examples: Penda Avenue & Harvey Road	Example: Sharyn	Example: Cui-de-sac	Unformed Road or Track
	Maintenance Characteristics				Maintenance Characteristics				
Levels of Service Rating				Levels of Service Rating					
	1U	2U	3U	3U	4U	4U	5U	5U	6U
<b>S1 - Retaining Wall Defects</b>									
<b>S1.1 - Retaining Wall Defects</b> - Asset or components pose a potential hazard to both vehicle and pedestrian traffic <b>Inspection on Request</b>		2-5 days	2-5 days	2-5 days	2-5 days	2-5 days	2-5 days	2-5 days	N/A
<b>S1.2 - Retaining Wall Defects</b> - Asset or components pose a potential hazard to both vehicle and pedestrian traffic <b>Repair on Inspection</b>		P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	N/A
<b>DRAINAGE</b>									
<b>S2- Pit Defects</b>									
<b>S2.1 - Pit Defects</b> - Gully Pit/Grate is missing or damaged or structurally unable to carry traffic "fit for purpose" - Waterway entry area is obstructed or entry grate is blocked or pit outlet pipe is blocked with debris or pit lid is broken <b>Inspection on Request</b>		2 days	2 days	2 days	2 days	2 days	2 days	2 days	N/A
<b>S2.2 - Pit Defects</b> - Gully Pit/Grate is missing or damaged or structurally unable to carry traffic "fit for purpose" - Waterway entry area is obstructed or entry grate is blocked or pit outlet pipe is blocked with debris or pit lid is broken <b>Repair on Inspection</b>		P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	N/A
<b>S3 - Inlet / Outlet Obstruction Defects</b>									
<b>S3.1 - Inlet / Outlet Defects</b> - Flood gates are not operating - Inlet / outlet channel is blocked <b>Inspection on Request</b>		2 days	2 days	2 days	2 days	2 days	2 days	2 days	N/A
<b>S3.2 - Inlet / Outlet Defects</b> - Flood gates are not operating - Inlet / outlet channel is blocked <b>Repair on Inspection</b>		P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	N/A
<b>S4 - Litter and Gross Pollutant Trap Defects</b>									
<b>S4.1 - Emptying of litter baskets</b> <b>Inspection on Request</b>		2 days	2 days	2 days	2 days	2 days	2 days	2 days	N/A
<b>S4.2 - Emptying of Litter Baskets</b> <b>Repair on Inspection</b>		P1: 5 days P2: Every 12 Months	P1: 5 days P2: Every 12 Months	P1: 5 days P2: Every 12 Months	P1: 5 days P2: Every 12 Months	P1: 5 days P2: Every 12 Months	P1: 5 days P2: Every 12 Months	P1: 5 days P2: Every 12 Months	N/A
<b>S4.3 - Structural or Functional Defect</b> <b>Inspection on Request</b>		2 days	2 days	2 days	2 days	2 days	2 days	2 days	N/A
<b>S4.4 - Structural or Functional Defect</b> <b>Repair on Inspection</b>		P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	N/A
<b>S5 - Culvert Obstruction or Structure 'within culvert' Defects</b>									
<b>S5.1 - When &gt;30% of the waterway area within culvert is obstructed</b> <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	5 days	5 days	N/A
<b>S5.2 - When &gt;30% of the waterway area within culvert is obstructed</b> <b>Repair on Inspection</b>		P1: 30 days P2: As per program on priority basis	P1: 30 days P2: As per program on priority basis	P1: 30 days P2: As per program on priority basis	P1: 30 days P2: As per program on priority basis	P1: 30 days P2: As per program on priority basis	P1: 30 days P2: As per program on priority basis	P1: 30 days P2: As per program on priority basis	N/A
<b>S5.3 - When culvert structure is compromised</b> <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	5 days	5 days	N/A
<b>S5.4 - When culvert structure is compromised</b> <b>Repair on Inspection</b>		P1: 90 days P2: 360 days	P1: 90 days P2: 360 days	P1: 90 days P2: 360 days	P1: 90 days P2: 360 days	P1: 90 days P2: 360 days	P1: 90 days P2: 360 days	P1: 90 days P2: 360 days	N/A

Roads and Streets Operational Schedule and Level of Service (URBAN)

Criterion	Arterial Road		Distributor Road		Collector Street		Local Street		Road Reserve
	Arterial	Sub Arterial	4 Lane Distributor	2 Lane Distributor	Industrial	Residential/ Commercial	Residential Access Street	Residential Access Place <sup>2</sup>	
	Example: Bruce Highway, Dawson Highway, Benaraby Gladstone Rd. "Generally State Controlled Roads"	Examples: Kirkwood, Glenlyon, Red Rover, Hansen roads, Don Young Drive, Blain Drive, Palm Drive, & Philip Street	Examples: Chapman Drive, Toooloa Street	Examples: Sun Valley Road, Dixon & Dalrymple Drive, Shaw Street, Col Brown Avenue	Examples: Bested Road, Callenmondah & Pioneer Drives	Examples: Penda Avenue & Harvey Road	Example: Sharyn	Example: Cui-de-sac	Unformed Road or Track
	Maintenance Characteristics				Maintenance Characteristics				
Levels of Service Rating				Levels of Service Rating					
	1U	2U	3U		4U		5U		6U
<b>56 - Culvert Headwall/Apron Structural Defects</b>									
56.1 - Culvert Headwall/Apron Structural Defects - Scouring of inlets/ outlets and/or the structural integrity of the culvert is being compromised - Headwall is displaced/ broken and not fit for purpose <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	5 days	5 days	N/A
56.2 - Culvert Headwall/Apron Structural Defects - Scouring of inlets/ outlets and/or the structural integrity of the culvert is being compromised - Headwall is displaced/ broken and not fit for purpose <b>Repair on Inspection</b>		P1: 60 days P2: 120 days	P1: 60 days P2: 120 days	P1: 60 days P2: 120 days	P1: 60 days P2: 120 days	P1: 60 days P2: 120 days	P1: 60 days P2: 120 days	P1: 60 days P2: 120 days	N/A
<b>ROAD DRAINAGE</b>									
<b>57 - Floodway Silt/ Debris/ Structural Defects</b>									
57.1 - Silt or debris build up which obstructs the flow of traffic or flow of storm water <b>Inspection on Request</b>		1 days	1 days	1 days	1 days	1 days	1 days	1 days	N/A
57.2 - Silt or debris build up which obstructs the flow of traffic or flow of storm water <b>Repair on Inspection</b>		P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	N/A
57.3 - Concrete causeway structure significantly compromised <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	5 days	5 days	N/A
57.4 - Concrete causeway structure significantly compromised <b>Repair on Inspection</b>		P1: 60 days P2: 360 days	P1: 60 days P2: 360 days	P1: 60 days P2: 360 days	P1: 60 days P2: 360 days	P1: 60 days P2: 360 days	P1: 60 days P2: 360 days	P1: 60 days P2: 360 days	N/A
<b>58 - Table Drain Defects</b>									
58.1 - Table Drain Defects - Water ponds at a depth >150mm due to geometry of table drain or build-up of debris or significant erosion <b>Inspection on Request</b>		2 days	2 days	2 days	2 days	2 days	2 days	2 days	N/A
58.2 - Table Drain Defects - Water ponds at a depth >150mm due to geometry of table drain or build-up of debris or significant erosion <b>Repair on Inspection</b>		P1: 10 days P2: 90 days	P1: 10 days P2: 90 days	P1: 10 days P2: 90 days	P1: 10 days P2: 90 days	P1: 10 days P2: 90 days	P1: 10 days P2: 90 days	P1: 10 days P2: 90 days	N/A
<b>OPEN DRAINS</b>									
<b>59 - Detention / Retention Basins Defects</b>									
59.1 - Detention / Retention Basins Defects - Capacity of basin reduced by 25%, de-silting required. - Visible debris or litter resulting in likely restriction of basin function. - Damaged structures or protective treatments <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	5 days	5 days	N/A
59.2 - Detention / Retention Basins Defects - Capacity of basin reduced by 25%, de-silting required. - Visible debris or litter resulting in likely restriction of basin function. - Damaged structures or protective treatments <b>Repair on Inspection</b>		P1: 10 days P2: 60-180 days	P1: 10 days P2: 60-180 days	P1: 10 days P2: 60-180 days	P1: 10 days P2: 60-180 days	P1: 10 days P2: 60-180 days	P1: 10 days P2: 60-180 days	P1: 10 days P2: 60-180 days	N/A
<b>60- Concrete Lined Open Drain Defects</b>									
60.1 - Concrete Lined Open Drain Defects - >10% of the waterway area is obstructed and/or the structural integrity of walls being compromised <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	5 days	5 days	N/A
60.2 - Concrete Lined Open Drain Defects - >10% of the waterway area is obstructed and/or the structural integrity of walls being compromised <b>Repair on Inspection</b>		P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	N/A
<b>61 - Open Earth Drain Defects</b>									
61.1 - Open Earth Drain Defects - >20% of the waterway area is obstructed and/or the structural integrity of walls or drain base has been comprised "significant scour/erosion" <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	5 days	5 days	5 days	N/A
61.2 - Open Earth Drain Defects Open Earth Drain Defects - >20% of the waterway area is obstructed and/or the structural integrity of walls or drain base has been comprised "significant scour/erosion" <b>Repair on Inspection</b>		P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	P1: 30 days P2: 30-90 days	N/A



**GLADSTONE**  
REGIONAL COUNCIL

**Road and Streets Operational  
Schedule and Level of Service**

**RURAL**

**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track
	Examples: Fingerboard Road, Monto Road	Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragooola Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics		
	Level of Service Rating			Level of Service Rating		
	1R	2R	3R	4R	5R	6R
Functional Characteristics						
1. Traffic Carrying Function	As Per State Road Authority Requirements / Road Performance Contract (RMPC) for entirety of 1R Level of Service	Volumes not Restricted	<5,000 vpd	<1,000vpd	<150vpd	< 4vpd
2. Residential Access		1 per Property	1 per Property	1 per Property	1 per Property	N/A
3. Commercial Access Function		Via a Lower Order Road <sup>4</sup>	Via a Lower Order Road <sup>4</sup>	1 per Property	1 per Property	N/A
4. Industrial Access		Via a Lower Order Road <sup>4</sup>	Via a Lower Order Road <sup>4</sup>	1 per Property	1 per Property	N/A
5. Traffic Speed Environment		100km/h	100km/h	100km/h (80km/h - Rural Residential)	80km/h (60km/h - Rural Residential)	Drive to track conditions
6. Heavy Traffic Movement		Available	Available	Access Only <sup>5</sup>	Access Only <sup>5</sup>	N/A
7. Dangerous Goods Movement		Primary Routes	Nominated Routes Only	Access Only	Access Only	N/A
8. Maximum Design Vehicle Access <sup>1</sup>		Class 10	Class 10	Class 10	Class 10	N/A
9. Wildlife Corridors		Yes	No	No	No	N/A
10. Public Transport Facilities		Line Haul, Priority Treatments	Bus route	Bus route	No	N/A
11. Cycle Facilities (where Required by Council Cycle Strategy)		Separate From Road	Separate From Road	On Road	No Specific Provision	N/A
12. Pedestrian Movement Facilities		Separate From Road	Separate From Road	No Specific Provision	No Specific Provision	N/A
13. Parking Provision		Nil	Nil	Nil	Nil	N/A
14. Bus Stopping Provision		Dedicated Bays	Dedicated Bays	On Widened Shoulder, Coinciding with Property Access	Nil	N/A
15. Pedestrian Crossings		No Specific Provision	No Specific Provision	No Specific Provision	No Specific Provision	N/A
16. Intersection Spacing		>500m	>500m	>500m	>100m	N/A
17. Intersection Treatments		Priority "T"	□Roundabout (3 or 4 leg)	Priority "T"	Priority "T"	N/A
18. Intersection Interaction						
- Arterial						
- Sub Arterial						
- Distributor						
- Collector						
- Access Place						
Impact Characteristics						
19. Abutting Land Use Types		Non Sensitive to Vehicle Associated Noise	Non Sensitive to Vehicle Associated Noise	Not Applicable	Not Applicable	N/A
20. Land Use Impact Amelioration		Setbacks <sup>6</sup>	Setbacks <sup>6</sup>	Setbacks <sup>6</sup>	Setbacks <sup>6</sup>	N/A
	1 Austroads Vehicle Classification System					
	2 Where Road is to be State Controlled, Criteria must follow the State Road Authority Requirements					
	3 Traffic Distributor is to be used as Industrial Road					
	4 Access is to be to an existing lower order road, or to a newly created lower order road located at an adjoining property boundary.					
	5 Subject to B-Double permit approval					
	6 Distance is to be as specified in the Planning Scheme					

**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track
	Examples: Fingerboard Road, Monto Road	Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragoala Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics		
	Level of Service Rating			Level of Service Rating		
	1R	2R	3R	4R	5R	6R
<b>1 - All Maintenance</b>	<b>Subject to Operations Budget allocations</b>					<b>No Budget Allocations</b>
2 - Proactive General Maintenance Inspections	6 months rotation program		9 months rotation program	12 months rotation program	12 months rotation program	N/A
3 - Proactive Road Condition Assessments (sealed roads only)	5 year rotation program					N/A
4 - Routine Road Drainage Structure Inspections- Culverts & Floodway's "visually accessible" inclusive of inlets and outlets (large structures only >6m2 ) (<6m2 inspected only as required)	12 months rotation program (large structures only >6m2 ) (<6m2 inspected only as required)					N/A
5 - Proactive Bridge Inspections	Level 1 inspection annually. Level 2 inspection every 5 years or as determined from Level 1 inspection. Level 3 inspections determined from Level 1 and 2 inspection outcomes					N/A
6 - Reseals - Bitumen Roads & Streets	Generally 10 - 15 year rotation program subject to condition assessments					N/A
7 - Asphaltic Concrete overlay (Bitumen Asphalt)	Rural roads generally consist of bitumen seal pavement surfaces however in the event, 15 - 20 year rotation program subject to condition assessments					N/A
8 - Routine Footpath General Maintenance Inspections "Footpaths Generally not applicable in rural areas"	12 month rotation program Note- "Footpaths generally not applicable in rural areas"					N/A
9 - Routine Footpath Condition Assessments "Footpaths Generally not applicable in rural area"	5 year rotation program					N/A
10 - Stormwater CCTV Inspections "URBAN AREAS ONLY"	NA					N/A
11 - Proactive Open Drains by Location Inspection (Rural)	Annual Inspection Program					N/A
12 - Grading - Heavy Shoulder Grade (Sealed Road)	As Required					NA
13 - Grading - Routine Light Grade "Gravel Surface"	12 month rotation		18 month rotation			N/A
14 - Grading Heavy Formation Grade "Gravel Surface"	12 monthly rotation (segments) subject to condition inspection		18 monthly rotation (segments) subject to condition inspection			NA
15- Gravel Resheeting " Gravel Surface"	Generally 10 - 12 year rotation program		Generally 10- 15 year rotation program			NA
16 - Road Side Mowing / Slashing / Herbicide Spraying	External to 60 km zones generally 3 times annually or intervention level > 700 mm in height, cut width from sealed shoulder 3.5 meters "verge", cut height to 100mm. - Within 60km speed zones "Urban" intervention level is >200 mm and are maintained by Parks Management. Note:- All Rural Roads slashed and maintained by Road Services Note:- Gravel roads generally not slashed unless considered safety risk					NA

As Per State Road Authority Requirements / Road Performance Contract (RMPC) for entirety of 1R Level of Service

**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve	
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track	
	Examples: Fingerboard Road, Monto Road		Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragoala Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics			
	Level of Service Rating			Level of Service Rating			
	1R	2R	3R	4R	5R	6R	
17 - Street Sweeping by Location Specific rotations for routine street sweeping maintenance activities	No Specific street sweeping program in Rural Areas: Not Applicable on gravel roads. As required on sealed roads.					NA	
1) - Sealed Rural Residential Road With Kerbs	As Required					NA	
2) - Sealed Rural Road Intersections With Or Without Kerbs	As Required					NA	
<b>GRAVEL ROADS</b>							
<b>18 - Pothole Defects</b>							
18.1 - Pothole Defects - Pothole Depth >100mm and diameter >500mm Inspection on Request		5 days	5 days	10 days	10 days	N/A	
18.2 - Pothole Defects - Pothole Depth >100mm and diameter >500mm Repair on Inspection		P1: 10-30 days P2: 30-60 days	P1: 10-30 days P2: 30-60 days	P1: 10-45 days P2: 45-90 days	P1: 10-45 days P2: 45-90 days	N/A	
<b>19 - Pavement Defects</b>							
19.1 - Pavement Rutting Defects - >100mm depth - subgrade visible, little to no gravel > 250m of lane km Inspection on Request		5 days	5 days	10 days	10 days	N/A	
19.2- Pavement Rutting Defects - >100mm depth - subgrade visible, little to no gravel > 250m of lane km Repair on Inspection		P1: 30-60 days P2: 60-90 days	P1: 30-60 days P2: 60-90 days	P1: 60-90 days P2: 90-120 days	P1: 60-90 days P2: 90-120 days	N/A	
<b>20 - Corrugation Defects</b>							
20.1 - Corrugation Defects - >75mm for more than 250m of a lane Km Inspection on Request		5 days	5 days	10 days	10 days	N/A	
20.2 - Corrugation Defects - >75mm for more than 250m of a lane km Repair on Inspection		P1: 30-60 days P2: 60-90 days	P1: 30-60 days P2: 60-90 days	P1: 60-90 days P2: 90-120 days	P1: 60-90 days P2: 90-120 days	N/A	
<b>21 -Cross Road Scour Defects</b>							
21.1 - Cross Road Scour Defects - Scour >30% across travel lane - >75mm depth and to a width >150mm Inspection on Request		5 days	5 days	10 days	10 days	N/A	
21.2 - Cross Road Scour Defects - Scour >30% across travel lane - >75mm depth and to a width >150mm Repair on Inspection		P1: 30-60 days P2: 60-90 days	P1: 30-60 days P2: 60-90 days	P1: 60-90 days P2: 90-120 days	P1: 60-90 days P2: 90-120 days	N/A	

**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track
	Examples: Fingerboard Road, Monto Road	Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragooola Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics		
	Level of Service Rating			Level of Service Rating		
	1R	2R	3R	4R	5R	6R
<b>22 - Loss of Pavement Width Defects</b>						
22.1 - Loss of Pavement Width Defects - >20% and >75mm depth <b>Inspection on Request</b>		5 days	5 days	10 days	10 days	N/A
22.2 - Loss of Pavement Width Defects - >20% and >75mm depth <b>Repair on Inspection</b>		P1: 30-60 days P2: 60-90 days	P1: 30-60 days P2: 60-90 days	P1: 60-90 days P2: 90-120 days	P1: 60-90 days P2: 90-120 days	N/A
<b>23- Loose Stone Defects</b>						
23.1 - Loose Stone Defects - Debris build-up is accumulated >75mm for more than 150m of lane km <b>Inspection on Request</b>		5 days	5 days	10 days	10 days	N/A
23.2 - Loose Stone Defects - Debris build-up is accumulated >75mm for more than 150m of lane km <b>Repair on Inspection</b>		P1: 30-60 days P2: 60-90 days	P1: 30-60 days P2: 60-90 days	P1: 60-90 days P2: 90-120 days	P1: 60-90 days P2: 90-120 days	N/A
<b>SEALED ROADS</b>						
<b>24 - Sealed Road Flushing / Stripping / Cracking Defects</b>						
24.1 - Sealed Road Flushing / Stripping / Cracking Defects - Stripped patch exceed 10m <sup>2</sup> in area or loss of aggregate or the gravel pavement is visible - flushing >10m <sup>2</sup> or >20% of lane km - cracking >5-8mm width or frequent over 25% of lane km or road length <b>Inspection on Request</b>		5 days	5 days	10 days	10 days	N/A
24.2 - Sealed Road Flushing / Stripping / Cracking Defects - Stripped patch exceed 10m <sup>2</sup> in area or loss of aggregate or the gravel pavement is visible - flushing >10m <sup>2</sup> or >20% of lane km - cracking >5-8mm width or frequent over 25% of lane km or road length <b>Repair on Inspection</b>		P1: 60 days P2: 60-180 days	P1: 60 days P2: 60-180 days	P1: 90 days P2: 90-360 days	P1: 90 days P2: 90-360 days	N/A
<b>25 - Pavement Pothole Defects</b>						
25.1 - Pavement Potholes Defects - < 30 mm & >30mm depth - >500mm diameter <b>Inspection on Request</b>		> 30mm within 2 days of notification < 30mm within 5 days of notification	> 30mm within 2 days of notification < 30mm within 5 days of notification	> 30mm within 2 days of notification < 30mm within 5 days of notification	> 30mm within 2 days of notification < 30mm within 5 days of notification	N/A
25.2 - Pavement Potholes Defects - < 30 mm & >30mm depth - >500mm diameter <b>Repair on Inspection</b>		P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	P1: 5 days P2: 10 days	P1: 5 days P2: 10 days	N/A
<b>26 - Pavement Rutting Defects</b>						
26.1 - Pavement Rutting Defects - >75mm depth under a straight edge <b>Inspection on Request</b>		5 days	5 days	10 days	10 days	N/A
26.2 - Pavement Rutting Defects - >75mm depth under a straight edge <b>Repair on Inspection</b>		P1: 30 - 120 days P2: 60-180 days	P1: 30 - 120 days P2: 60-180 days	P1: 30 - 180 days P2: 90-240 days	P1: 30 - 240 days P2: 90-300 days	N/A
<b>27 - Pavement Shove and Isolated Depression Defects</b>						
27.1 - Pavement Shove and Isolated Depression Defects - Depression or bump area > 75mm in height difference under straight edge and includes areas < 50m <sup>2</sup> <b>Inspection on Request</b>		5 days	5 days	10 days	10 days	N/A
27.2 - Pavement Shove and Isolated Depression Defects - Depression or bump area > 75mm in height difference under straight edge and includes areas < 50m <sup>2</sup> <b>Repair on Inspection</b>		P1: 30 - 60 days P2: 60-90 days	P1: 30 - 60 days P2: 60-90 days	P1: 30 - 90 days P2: 90-120 days	P1: 30 - 120 days P2: 90-180 days	N/A



**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track
	Examples: Fingerboard Road, Monto Road	Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragoala Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics		
	Level of Service Rating			Level of Service Rating		
	1R	2R	3R	4R	5R	6R
<b>28 - Pavement Edge Break Defects</b>						
28.1 - Pavement Edge Break Defects - Edge Break is > 200mm from the average existing line of bitumen <b>Inspection on Request</b>		5 days	5 days	10 days	10 days	N/A
28.2 - Pavement Edge Break Defects - Edge Break is > 200mm from the average existing line of bitumen <b>Repair on Inspection</b>		P1: 30 - 90 days P2: 60-120 days	P1: 30 - 90 days P2: 60-120 days	P1: 30 - 120 days P2: 90-150 days	P1: 30 - 150 days P2: 90-180 days	N/A
<b>29 - Pavement / Sealed Edge Drop Defects</b>						
29.1 - Pavement / Sealed Edge Drop Defects - Edge drop is >75mm from existing sealed surface under straight edge <b>Inspection on Request</b>		5 days	5 days	10 days	10 days	N/A
28.2 - Pavement / Sealed Edge Drop Defects - Edge drop is >75mm from existing sealed surface under straight edge <b>Repair on Inspection</b>		P1: 30 - 120 days P2: 60-180 days	P1: 30 - 120 days P2: 60-180 days	P1: 30 - 180 days P2: 90-240 days	P1: 30 - 240 days P2: 90-300 days	N/A
<b>30 - Pavement Loose Stone Defects</b>						
30.1 - Pavement Loose Stone Defects - Debris build up is likely to be accumulated >25mm in kerb channels or >25mm depth of loose material, on road >20m <sup>2</sup> <b>Inspection on Request</b>		2 days	2 days	5 days	10 days	N/A
30.2 - Pavement Loose Stone Defects - Debris build up is likely to be accumulated >25mm in kerb channels or >25mm depth of loose material, on road >20m <sup>2</sup> <b>Repair on Inspection</b>		P1: 5-10 days P2: 15 days	P1: 5-10 days P2: 15 days	P1: 5-10 days P2: 15 days	P1: 10-15 days P2: 20 days	N/A
<b>31 - Traffic Signal Defects</b>						
31.1 - All Signals Failure <b>Inspection of Request</b>		Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	N/A
31.2 - All Signals Failure <b>Repair on Inspection</b>		Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	N/A
31.3 - Electrical fault electrocution concern <b>Inspection on Request</b>		Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	Within 2 hours of notification	N/A
31.4 - Electrical fault electrocution concern <b>Repair on Inspection</b>		Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	Within 24 hours of Inspection	N/A
31.5 - Single (1) light failure <b>Inspection on Request</b>		Within 2 days of notification	Within 2 days of notification	Within 2 days of notification	Within 2 days of notification	N/A
31.6 - Single (1) light failure <b>Repair on Inspection</b>		P1: Within 5 days of Inspection P2: Within 10 days of Inspection	P1: Within 5 days of Inspection P2: Within 10 days of Inspection	P1: Within 5 days of Inspection P2: Within 10 days of Inspection	P1: Within 5 days of Inspection P2: Within 10 days of Inspection	N/A
31.7 - Total Audible Device Failure <b>Inspection of Request</b>		Within 5 days of notification	Within 5 days of notification	Within 5 days of notification	Within 5 days of notification	N/A
31.8 - Total Audible Device Failure <b>Repair on Inspection</b>		Within 14 days of Inspection	Within 14 days of Inspection	Within 14 days of Inspection	Within 14 days of Inspection	N/A

**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track
	Examples: Fingerboard Road, Monto Road	Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragoala Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics		
	Level of Service Rating			Level of Service Rating		
	1R	2R	3R	4R	5R	6R
<b>32 - Service Pit Cover &amp; Surround Defects (includes Sewerage/Stormwater manholes)</b>						
32.1 - Service Pit Cover & Surround Defects - All displaced or damaged pit covers. - Service Pit to be made safe by Council and referred to relevant authority or Council Section <b>Inspection on Request</b>		2 days	2 days	5 days	5 days	N/A
32.2 - Service Pit Cover & Surround Defects - All displaced or damaged pit covers. - Service Pit to be made safe by Council and referred to relevant authority or Council Section <b>Repair on Inspection</b>		P1: 5 days P2: 5-10 days	P1: 5 days P2: 5-10 days	P1: 10 days P2: 10-15 days	P1: 10 days P2: 15-20 days	N/A
<b>33 - Footpath Defects</b>						
33.1 - Trip and Slip Defects - lip is >30mm in height variation - rut is >50mm depth surface - grassed footpaths inspected case by case basis <b>Inspection on Request</b> - slippery		2 days	2 days	2 days	5 days	N/A
33.2 - Trip and Slip Defects - lip is >30mm in height variation - rut is >50mm depth surface - grassed footpaths inspected case by case basis <b>Repair on Inspection</b> - slippery		P1: 30-60 days P2: 30-90 days	P1: 30-60 days P2: 30-90 days	P1: 30-60 days P2: 30-90 days	P1: 30-90 days P2: 30-120 days	N/A
33.3 - Surface Defects - Cracked, broken or ravelling - Cracks > 10mm horizontal width to depth > 50mm - Broken Area > 25% of pathway width & length of area affected - Ravelling >25% of pathway width and length - Tree obstructions and damage from roots <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	N/A
33.4 - Surface Defects - Cracked, broken or ravelling - Cracks > 10mm horizontal width to depth > 50mm - Broken Area > 25% of pathway width & length of area affected - Ravelling >25% of pathway width and length - Tree obstructions and damage from roots <b>Repair on Inspection</b>		P1: 60-90 days P2: 60-120 days	P1: 60-90 days P2: 60-120 days	P1: 60-90 days P2: 60-120 days	P1: 90-120 days P2: 90-180 days	N/A
33.5 - Pedestrian Bridge and Elevated Walkway Defects <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	N/A
33.6 - Pedestrian Bridge and Elevated Walkway Defects <b>Repair on Inspection</b>		P1: 10-180 days P2: 180-240 days	P1: 10-180 days P2: 180-240 days	P1: 10-180 days P2: 180-240 days	P1: 30-240 days P2: 240-360 days	N/A
<b>34 - Property Access Defects</b>						
34.1 - Property Access Defects - For all accesses where a defect exists within pedestrian pathway causing a safety issue for members of the public. - Gravel accessed 'non-pedestrian area' with potholes or rutting >75mm depth or defect area >3m <sup>2</sup> - Concrete or paved accesses "pedestrian area" with water ponding or trip hazards to a depth >30mm <b>Inspection on Request</b>		5 days	5 days	5 days	10 days	N/A
34.2 - Property Access Defects - For all accesses where a defect exists within pedestrian pathway causing a safety issue for members of the public. - Gravel accessed 'non-pedestrian area' with potholes or rutting >75mm depth or defect area >3m <sup>2</sup> - Concrete or paved accesses "pedestrian area" with water ponding or trip hazards to a depth >30mm <b>Repair on Inspection</b>		10 days - Council to perform satisfactory interim treatment . (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	10 days - Council to perform satisfactory interim treatment . (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	10 days - Council to perform satisfactory interim treatment . (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	10 days - Council to perform satisfactory interim treatment . (Permanent Repair subject to owner taking responsibility) Owner to undertake permanent repairs	N/A

**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve	
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track	
	Examples: Fingerboard Road, Monto Road		Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragoala Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics			
	Level of Service Rating			Level of Service Rating			
	1R	2R	3R	4R	5R	6R	
<b>35 - Kerb and Channel Defects</b>							
35.1 - Kerb and Channel Defects - Kerb vertical displacement >60mm and/ or horizontal displacement >120mm to max of 12m in kerb length. If more than 12 meters refer to Area Co-ordinator for capital works consideration. <b>Inspection on Request</b>		5 days	5 days	10 days	10 days	N/A	
35.2 - Kerb and Channel Defects - Kerb vertical displacement >60mm and/ or horizontal displacement >120mm to max of 12m in kerb length. If more than 12 meters refer to Area Co-ordinator for capital works consideration. <b>Repair on Inspection</b>		P1: 30-120 days P2: 120-360 days	P1: 30-120 days P2: 120-360 days	P1: 30-240 days P2: 240-360 days	P1: 30-240 days P2: 240-360 days	N/A	
35.3 - Semi Mountable Kerb and Paved Median Defects - Kerb vertical displacement >100mm and/ or horizontal displacement > 200mm to max of 20m in kerb length - Paved median displacement causing traffic safety concerns - Grass and vegetation >300mm in height growing from paved joins or edges <b>Inspection on Request</b>		5 days	5 days	10 days	10 days	N/A	
35.4 - Semi Mountable Kerb and Paved Median Defects - Kerb vertical displacement >100mm and/ or horizontal displacement > 200mm to max of 20m in kerb length - Paved median displacement causing traffic safety concerns - Grass and vegetation >300mm in height growing from paved joins or edges <b>Repair on Inspection</b>		P1: 5-10 days P2: 10-90 days	P1: 5-10 days P2: 10-90 days	P1: 10-30 days P2: 30-180 days	P1: 10-30 days P2: 30-180 days	N/A	
<b>ROADS ANCILLARY</b>							
<b>36 - Bridge Defects</b>							
36.1 - Bridge Defects - Defects determined from Inspection Reports <b>Inspection on Request</b>		5 days	5 days	10 days	10 days	N/A	
36.2 - Bridge Defects - Defects determined from Inspection Reports <b>Repair on Inspection</b>		P1: 10-180 days P2: 180-360 days	P1: 10-180 days P2: 180-360 days	P1: 10 - 360 days P2: 360-720 days	P1: 10 - 360 days P2: 360-720 days	N/A	
<b>37 - Boat Ramp and Jetties</b>							
37.1 - Boat Ramp and Jetties Defects -Boat Ramp Slippery or Structural Defect -Jetty Slippery or Structural Defect <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	N/A	
37.2 - Boat Ramp and Jetties Defects -Boat Ramp Slippery or Structural Defect -Jetty Slippery or Structural Defect <b>Repair on Inspection</b>		P1: 30-60 days P2: 60-120 days	P1: 30-60 days P2: 60-120 days	P1: 30-60 days P2: 60-120 days	P1: 30-60 days P2: 60-120 days	N/A	
<b>38 - Street Lights and Electronic Sign Defects (Council Owned) Defects</b>							
38.1 - Street Lights and Electronic Sign Defects - Damaged or failed light - Components pose a potential hazard <b>Inspection on Request</b>		24 hours	24 hours	24 hours	24 hours	N/A	
38.2 - Street Lights and Electronic Sign Defects - Damaged or failed light - Components pose a potential hazard <b>Repair on Inspection</b>		P1: 24 hours P2: 30-60 days	P1: 24 hours P2: 30-60 days	P1: 24 hours P2: 30-60 days	P1: 24 hours P2: 30-60 days	N/A	
<b>39 - Signs Missing / Defective Defects</b>							
39.1 - Signs Missing / Defective Defects - Missing, faded or dirty sign which does not comply with the Main Roads Manual of Uniform Traffic Control Devices - Sign is beyond repair or supporting structure is beyond repair <b>Inspection on Request</b>		5 days	5 days	5 days	5 days	N/A	
39.2 - Signs Missing / Defective Defects - Missing, faded or dirty sign which does not comply with the Main Roads Manual of Uniform Traffic Control Devices - Sign is beyond repair or supporting structure is beyond repair <b>Repair on Inspection</b>		P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 5 days P2: 60 days	P1: 5 days P2: 60 days	N/A	

**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve	
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track	
	Examples: Fingerboard Road, Monto Road		Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragoala Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics			
	Level of Service Rating			Level of Service Rating			
	1R	2R	3R	4R	5R	6R	
<b>40 - Bus Stops and Shelters Defects</b>							
40.1 - Bus Stops and Shelters Defects - Damaged, faded or defective signs, shelter, tactiles - Trip hazards >15mm - Line marking >50% of marking has lost reflectivity or discoloured <i>Inspection on Request</i>		10 days	10 days	10 days	10 days	N/A	
40.2 - Bus Stops and Shelters Defects - Damaged, faded or defective signs, shelter, tactiles - Trip hazards >15mm - Line marking >50% of marking has lost reflectivity or discoloured <i>Repair on Inspection</i>		P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	N/A	
<b>41 - Guide Post Delineator Defects</b>							
41.1 - Guide Post Delineator Defects - Missing post or on a noticeable lean <i>Inspection on Request</i>		5 days	5 days	10 days	10 days	N/A	
41.2 - Guide Post Delineator Defects - Missing post or on a noticeable lean <i>Repair on Inspection</i>		P1: 5 days P2: 30 days	P1: 5 days P2: 30 days	P1: 10 days P2: 60 days	P1: 10 days P2: 60 days	N/A	
<b>42 - Missing or Faded Line Marking Defects</b>							
42.1 - Missing or Faded Line Marking Defects - >50% of traffic management line marking has lost reflectivity or discoloured over lane Km or 100m footpath length - >20% of raised pavement markers are missing or defective over a lane km <i>Inspection on Request</i>		5 days	5 days	10 days	10 days	N/A	
42.2 - Missing or Faded Line Marking Defects - >50% of traffic management line marking has lost reflectivity or discoloured over lane Km or 100m of footpath length - >20% of raised pavement markers are missing or defective over a lane km <i>Repair on Inspection</i>		P1: 60-120days P2: 120-240 days	P1: 60-120days P2: 120-240 days	P1: 90-180days P2: 180-360 days	P1: 90-180days P2: 180-360 days	N/A	
<b>43 - Litter / Graffiti on Roads and Footpaths Defects</b>							
43.1 - Litter / Graffiti on Roads and Signs Defects - Intervention when highly visible to the public <i>Inspection on Request</i>		2 days	2 days	2 days	2 days	N/A	
43.2 - Litter / Graffiti on Roads and Signs Defects - Intervention when highly visible to the public <i>Repair on Inspection</i>		P1: 2-5days P2: 30 days	P1: 2-5days P2: 30 days	P1: 2-5days P2: 30 days	P1: 2-5days P2: 30 days	N/A	
<b>44 - Deceased Animals / Straying Stock on Roads and Footpaths Defects</b>							
44.1 - Deceased Animals / Straying Stock on Roads and Footpaths Defects - Intervention when highly visible to the public and/ or pose a significant safety concert to travelling public <i>Inspection on Request</i>		1 days	2 days	3 days	3 days	N/A	
44.2 - Deceased Animals / Straying Stock on Roads and Footpaths Defects - Intervention when highly visible to the public and/ or pose a significant safety concert to travelling public <i>Repair on Inspection</i>		P1: 1 days P2: 2 days	P1: 1 days P2: 3 days	P1: 2 days P2: 4 days	P1: 2 days P2: 4 days	N/A	

**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve	
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track	
	Examples: Fingerboard Road, Monto Road		Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragoola Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics			
	Level of Service Rating			Level of Service Rating			
	1R	2R	3R	4R	5R	6R	
<b>45 - Damaged Safety Fencing Defects</b>							
45.1 - Damaged Safety Fencing Defects - Intervention when pedestrians likely to gain unauthorised access to the road reserve or where a fall hazard exists <i>Inspection on Request</i>		2-5 days	2-5 days	2-5 days	2-5 days	N/A	
45.2 - Damaged Safety Fencing Defects - Intervention when pedestrians likely to gain unauthorised access to the road reserve or where a fall hazard exists <i>Repair on Inspection</i>		P1: 30 days P2: 60-90 days	P1: 30 days P2: 60-90 days	P1: 30 days P2: 60-90 days	P1: 30 days P2: 60-90 days	N/A	
<b>46 - Guard Rail Defects</b>							
46.1 - Guard Rail Defects - Damaged guard rail or components are a potential hazard to traffic or rail is bent 300mm out of alignment or has a loss of structural integrity - End treatment directional arrows and or delineators missing or defective <i>Inspection on Request</i>		2-5 days	2-5 days	5-10 days	5-10 days	N/A	
46.2 - Guard Rail Defects - Damaged guard rail or components are a potential hazard to traffic or rail is bent 300mm out of alignment or has a loss of structural integrity - End treatment directional arrows and or delineators missing or defective <i>Repair on Inspection</i>		P1: 30-60 days P2: 60-90 days	P1: 30-60 days P2: 60-90 days	P1: 60-90 days P2: 90-120 days	P1: 60-90 days P2: 90-120 days	N/A	
<b>47 - Road Side Vegetation / Herbicide Spraying</b>							
47.1 - Road Side Vegetation / Herbicide - Grass > 700mm in height on road verge - Grass > 300mm in height in a concrete median "joints" - Vegetation causing damage to existing assets - Trees within clear zones (subject to funding) <i>Inspection on Request</i>		5 days	5 days	10 days	10 days	N/A	
47.2 - Road Side Vegetation / Herbicide - Grass > 700mm in height on road verge - Grass > 300mm in height in a concrete median "joints" - Vegetation causing damage to existing assets - Trees within clear zones (subject to funding) <i>Repair on Inspection</i>		P1: 30 days P2: 60 days	P1: 30 days P2: 60 days	P1: 60 days P2: 90 days	P1: 60 days P2: 90 days	N/A	
<b>48 - Various Streetscape / Structures / Road Furniture Defects</b>							
48.1 - Various Streetscape / Structures / Road Furniture Defects - Assets or components pose a potential hazard to both vehicle and pedestrian traffic - Assets are no longer fit for purpose <i>Inspection on Request</i>		2-5 days	2-5 days	2-5 days	2-5 days	N/A	
48.2 - Various Streetscape / Structures / Road Furniture Defects - Assets or components pose a potential hazard to both vehicle and pedestrian traffic - Assets are no longer fit for purpose <i>Repair on Inspection</i>		P1: 5-10 days P2: 5-90 days	P1: 5-10 days P2: 5-90 days	P1: 5-10 days P2: 5-90 days	P1: 5-10 days P2: 5-90 days	N/A	
<b>49 - Retaining Wall Defects</b>							
49.1 - Retaining Wall Defects - Asset or components pose a potential hazard to both vehicle and pedestrian traffic <i>Inspection on Request</i>		2-5 days	2-5 days	2-5 days	2-5 days	N/A	
49.2 - Retaining Wall Defects - Asset or components pose a potential hazard to both vehicle and pedestrian traffic <i>Repair on Inspection</i>		P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	P1: Cordon off site 5-10 days and program permanent repairs P2: 10-90 days	N/A	

**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve	
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track	
	Examples: Fingerboard Road, Monto Road		Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragoala Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics			
	Level of Service Rating			Level of Service Rating			
	1R	2R	3R	4R	5R	6R	
<b>DRAINAGE</b>							
<b>50 - Pit Defects</b>							
50.1 - Pit Defects - Gully Pit/Grate is missing or damaged or structurally unable to carry traffic "fit for purpose" - Waterway entry area is obstructed or entry grate is blocked or pit outlet pipe is blocked with debris or pit lid is broken <i>Inspection on Request</i>		5 days	5 days	5 days	5 days	N/A	
50.2 - Pit Defects - Gully Pit/Grate is missing or damaged or structurally unable to carry traffic "fit for purpose" - Waterway entry area is obstructed or entry grate is blocked or pit outlet pipe is blocked with debris or pit lid is broken <i>Repair on Inspection</i>		P1: 10 days P2: 60 days	P1: 10 days P2: 60 days	P1: 10 days P2: 60 days	P1: 10 days P2: 60 days	N/A	
<b>51 - Inlet / Outlet Obstruction Defects</b>							
51.1 - Inlet / Outlet Defects - Flood gates are not operating - inlet / outlet channel is blocked <i>Inspection on Request</i>		5 days	5 days	5 days	5 days	N/A	
51.2 - Inlet / Outlet Defects - Flood gates are not operating - inlet / outlet channel is blocked <i>Repair on Inspection</i>		P1: 10 days P2: 60 days	P1: 10 days P2: 60 days	P1: 10 days P2: 60 days	P1: 10 days P2: 60 days	N/A	
<b>52 - Litter and Gross Pollutant Trap Defects</b>							
52.1 - Emptying of litter baskets <i>Inspection on Request</i>		2 days	2 days	2 days	2 days	N/A	
52.2 - Emptying of Litter Baskets <i>Repair on Inspection</i>		P1: 5 days P2: Every 12 Months	P1: 5 days P2: Every 12 Months	P1: 5 days P2: Every 12 Months	P1: 5 days P2: Every 12 Months	N/A	
52.3 - Structural or Functional Defect <i>Inspection on Request</i>		2 days	2 days	2 days	2 days	N/A	
52.4 - Structural or Functional Defect <i>Repair on Inspection</i>		P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	P1: 20 days P2: 60 days	N/A	
<b>53 - Culvert Obstruction or Structure 'within culvert' Defects</b>							
53.1 - When >30% of the waterway area within culvert is obstructed <i>Inspection on Request</i>		5 days	5 days	5 days	5 days	N/A	
53.2 - When >30% of the waterway area within culvert is obstructed <i>Repair on Inspection</i>		P1: 60 days P2: As per program on priority basis	P1: 60 days P2: As per program on priority basis	P1: 60 days P2: As per program on priority basis	P1: 60 days P2: As per program on priority basis	N/A	
53.1 - When culvert structure is compromised <i>Inspection on Request</i>		5 days	5 days	5 days	5 days	N/A	
53.2 - When culvert structure is compromised <i>Repair on Inspection</i>		P1: 90 days P2: 360 days	P1: 90 days P2: 360 days	P1: 90 days P2: 360 days	P1: 90 days P2: 360 days	N/A	
<b>54 - Culvert Headwall/Apron Structural Defects</b>							
54.1 - Culvert Headwall/Apron Structural Defects - Scouring of inlets/ outlets and/or the structural integrity of the culvert is being compromised - Headwall is displaced/ broken and not fit for purpose <i>Inspection on Request</i>		5 days	5 days	5 days	5 days	N/A	
54.2 - Culvert Headwall/Apron Structural Defects - Scouring of inlets/ outlets and/or the structural integrity of the culvert is being compromised - Headwall is displaced/ broken and not fit for purpose <i>Repair on Inspection</i>		P1: 90 days P2: 180 days	P1: 90 days P2: 180 days	P1: 90 days P2: 180 days	P1: 90 days P2: 180 days	N/A	

**ROADS & STREETS OPERATIONAL SCHEDULE AND LEVEL OF SERVICE (RURAL)**

Criterion	Arterial Road		Distributor Road	Collector Road	Local Road	Road Reserve
	Arterial	Sub Arterial <sup>2</sup>	Distributor <sup>3</sup>	Collector	Access	Unformed Road or Track
	Examples: Fingerboard Road, Monto Road	Examples: Landing, Coast, Round Hill, Hills Roads	Examples: Reid , Blackmans Gap, Taragoola Roads & Haddock Drive	Examples: East End, Awoonga Dam, Tablelands (Calliope), Murphy (AW), Glenlyon, Hughes, Mt Larcom-Bracewell & Lowmead roads	Examples: Baker (Calliope), Davies (AW), Mt Rollo, Hooke, Darts Creek & Mt Alma roads	
	Maintenance Characteristics			Maintenance Characteristics		
	Level of Service Rating			Level of Service Rating		
	1R	2R	3R	4R	5R	6R
<b>ROAD DRAINAGE</b>						
<b>55 - Floodway Silt/ Debris/ Structural Defects</b>						
55.1 - Silt or debris build up <i>Inspection on Request</i>		1 days	1 days	1 day	1 days	N/A
55.2 - Silt or debris build up <i>Repair on Inspection</i>		P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	P1: 2 days P2: 5 days	N/A
55.3 - Concrete causeway structure significantly compromised <i>Inspection on Request</i>		5 days	5 days	5 days	5 days	N/A
55.4 - Concrete causeway structure significantly compromised <i>Repair on Inspection</i>		P1: 60 days P2: 360 days	P1: 60 days P2: 360 days	P1: 60 days P2: 360 days	P1: 60 days P2: 360 days	N/A
<b>56 - Table Drain Defects</b>						
56.1 - Table Drain Defects - Water ponds at a depth >150mm due to geometry of table drain or build-up of debris or significant erosion <i>Inspection on Request</i>		2 days	2 days	2 days	2 days	N/A
56.2 - Table Drain Defects - Water ponds at a depth >150mm due to geometry of table drain or build-up of debris or significant erosion <i>Repair on Inspection</i>		P1: 10 days P2: 90 days	P1: 10 days P2: 90 days	P1: 10 days P2: 90 days	P1: 10 days P2: 90 days	N/A
<b>OPEN DRAINS</b>						
<b>57 - Detention / Retention Basins Defects</b>						
57.1 - Detention / Retention Basins Defects - Capacity of basin reduced by 25%, de-silting required. - Visible debris or litter resulting in likely restriction of basin function. - Damaged structures or protective treatments <i>Inspection on Request</i>		5 days	5 days	5 days	5 days	N/A
57.2 - Detention / Retention Basins Defects - Capacity of basin reduced by 25%, de-silting required. - Visible debris or litter resulting in likely restriction of basin function. - Damaged structures or protective treatments <i>Repair on Inspection</i>		P1: 10 days P2: 60-180 days	P1: 10 days P2: 60-180 days	P1: 10 days P2: 60-180 days	P1: 10 days P2: 60-180 days	N/A
<b>58 - Concrete Lined Open Drain Defects</b>						
58.1 - Concrete Lined Open Drain Defects - >10% of the waterway area is obstructed and/or the structural integrity of walls being comprised <i>Inspection on Request</i>		5 days	5 days	5 days	5 days	N/A
58.2 - Concrete Lined Open Drain Defects - >10% of the waterway area is obstructed and/or the structural integrity of walls being comprised <i>Repair on Inspection</i>		P1: 30 days P2: 30-180 days	P1: 30 days P2: 30-180 days	P1: 30 days P2: 30-180 days	P1: 30 days P2: 30-180 days	N/A
<b>59 - Open Earth Drain Defects</b>						
59.1 - Open Earth Drain Defects - >20% of the waterway area is obstructed and/or the structural integrity of walls or drain base has been comprised "significant scour/erosion" <i>Inspection on Request</i>		5 days	5 days	5 days	5 days	N/A
59.2 - Open Earth Drain Defects - >20% of the waterway area is obstructed and/or the structural integrity of walls or drain base has been comprised "significant scour/erosion" <i>Repair on Inspection</i>		P1: 30 days P2: 30-180 days	P1: 30 days P2: 30-180 days	P1: 30 days P2: 30-180 days	P1: 30 days P2: 30-180 days	N/A